

**FOOD STAMP**

**QUICK REFERENCE GUIDE**

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# QUICK REFERENCE CHARTS

## 1. HOUSEHOLD COMPOSITION

MINIMUM BOARDER PAYMENT FOR MEALS		
NO. BOARDERS	2 MEALS OR LESS	MORE THAN 2 MEALS
1	\$101	\$152
2	185	278
3	266	399
4	337	506
5	400	601
6	481	722
7	532	798
8	608	912

\* PART VI.B.2.C

165% FEDERAL PROVERTY INCOME	
1	\$1,316
2	1,765
3	2,213
4	2,661
5	3,109
6	3,558
7	4,006
8	4,454
ADD. MBR.	+ 449

\* PART VI.A.3

## 2. RESOURCE LIMITS

- \$3000 IF HH CONTAINS AN ELDERLY MEMBER (AGE 60 OR OLDER) OR DISABLED MEMBER
- \$2000 FOR ALL OTHER HHs.

## 3. INCOME LIMITS

USE NET MAX FOR ELDERLY, DISABLED		
HH SIZE	GROSS MAXIMUM	NET MAXIMUM
1	\$1,037	\$ 798
2	1,390	1,070
3	1,744	1,341
4	2,097	1,613
5	2,450	1,885
6	2,803	2,156
7	3,156	2,428
8	3,509	2,700
ADD. MBR.	+354	+ 272

\* PART XI.A

EARNED INCOME CONVERSION FACTORS	
2.15 BIWEEKLY	4.3 WEEKLY

\* PART XIII.A.3

ALLOWABLE COSTS FOR DAY CARE PROVIDERS		
BREAKFAST	LUNCH SUPPER	SNACKS
\$ 1.06	\$1.96	\$ .58

\* PART XIII.A.7

## 4. INCOME DEDUCTIONS

DEDUCTION	AMOUNT
• EARNED INCOME	20% OF COUNTABLE
• DEPENDENT CARE	\$ 200 per CHILD UNDER 2 \$ 175 per OTHER PERSONS
• TELEPHONE STD	\$ 41
• HOMELESS STD	\$ 143
• MAXIMUM SHELTER DEDUCTION	\$400 MAY BE EXCEEDED IF HH MEMBER IS ELDERLY (AGE 60) OR DISABLED

\* PART X.A

DEDUCTION	AMOUNT
• STANDARD DEDUCTION HH SIZE	
1 – 4	\$ 134
5	\$ 157
6 OR MORE	\$ 179
• UTILITY STANDARD NO. OF RESIDENTS	
1 – 3	\$ 227
4 OR MORE	\$ 282

# EXPEDITED SERVICE

\* PART V

EVALUATE ENTITLEMENT AS OF THE DAY OF APPLICATION. SUFFICIENT INFORMATION MUST BE PROVIDED. APPLICANT'S IDENTITY MUST BE VERIFIED. OTHER VERIFICATIONS MAY BE POSTPONED UNTIL DAY 30. CHANGE IN CIRCUMSTANCES AFTER APPLICATION HAS BEEN FILED DOES NOT CHANGE ENTITLEMENT. HOWEVER, IF THE AGENCY DID NOT DETERMINE ENTITLEMENT CORRECTLY OR WAS UNABLE TO MAKE A DETERMINATION BECAUSE THE INFORMATION PROVIDED WAS INCORRECT OR INCOMPLETE, BENEFITS MUST BE PROVIDED WITHIN 7 CALENDAR DAYS OF THE DISCOVERY OR THE RECEIPT OF THE NECESSARY INFORMATION. IF THE DISCOVERY OCCURS WITHIN 7 CALENDAR DAYS OF THE APPLICATION DATE, BENEFITS MUST BE PROVIDED BY DAY 7.

## WHEN EVALUATING ENTITLEMENT TO EXPEDITED SERVICE

- FIRST...DETERMINE HH COMPOSITION
- THEN...EVALUATE ENTITLEMENT TO EXPEDITED SERVICE
- THEN...DETERMINE ELIGIBILITY

## HOWEVER

## FOR ENTITLEMENT TO EXPEDITED SERVICE TO EXIST WHEN THERE HAS BEEN A PRIOR EXPEDITED CERTIFICATION

- HH MUST HAVE PROVIDED ALL VERIFICATIONS POSTPONED AT PRIOR EXPEDITED CERTIFICATION
- OR
- HH NOW PROVIDES ANY POSTPONED VERIFICATIONS FROM PRIOR EXPEDITED CERTIFICATION WITHIN 7 DAYS OF THE DATE OF THIS APPLICATION
- OR
- HH HAS BEEN CERTIFIED UNDER NORMAL PROCESSING SINCE PRIOR EXPEDITED CERTIFICATION

NOTE: THE CASE NAME MUST BE THE SAME

\* PART V.E.3

**ENTITLEMENT TO EXPEDITED SERVICE:** ALL OTHER FACTORS OF ELIGIBILITY MUST BE MET IN ORDER FOR BENEFITS TO BE PROVIDED.

- GROSS MONTHLY INCOME LESS THAN \$150 AND LIQUID RESOURCES \$100 OR LESS;
- GROSS MONTHLY INCOME + LIQUID RESOURCES LESS THAN RENT/MORTGAGE + UTILITIES;

USE "BILLED" AMOUNT FOR RENT/MORTGAGE, "ACTUAL" AMOUNT FOR UTILITIES, "BASIC SERVICE" FOR TELEPHONE.

IF THE HH IS ENTITLED TO THE UTILITY STANDARD, THE STANDARD MAY BE USED, UNLESS THE HH CHOOSES TO USE "ACTUAL" AMOUNT. DO NOT COUNT SECURITY DEPOSITS OR AMOUNTS DUE FOR PREVIOUS MONTHS.

- MIGRANT/SEASONAL FARMWORKER IN THE HH, RESOURCES \$100 OR LESS, AND THE ONLY INCOME FOR THE MONTH OF APPLICATION WAS FROM
  - TERMINATED SOURCE AND RECEIVED PRIOR TO THE DATE OF APPLICATION, AND/OR
  - NEW SOURCE AND NO MORE THAN \$25 TO BE RECEIVED BY THE 10th DAY.

# EXPEDITED SERVICE: NOTICE OF ACTION

\*PART V.E

WHEN AN EXPEDITED SERVICE APPLICATION IS APPROVED WITH POSTPONED VERIFICATIONS, COMPLETE THE **NOTICE OF ACTION** AS FOLLOWS:

DATE THE APPLICATION WAS FILED	
↓	↓
ON OR BEFORE THE 15 <sup>TH</sup> OF THE MONTH	ON OR AFTER THE 16 <sup>TH</sup> OF THE MONTH
↓	↓
<b>DATE BY WHICH POSTPONED VERIFICATIONS REQUIRED</b> 30 DAY FOLLOWING DATE APPLICATION FILED	<b>DATE BY WHICH POSTPONED VERIFICATIONS REQUIRED</b> LAST DAY OF THE MONTH FOLLOWING THE MONTH OF APPLICATION
↓	↓
<b>EFFECTIVE DATE OF CLOSURE IF VERIFICATIONS NOT RECEIVED</b> LAST DAY OF THE MONTH OF APPLICATION	<b>EFFECTIVE DATE OF CLOSURE IF VERIFICATIONS NOT RECEIVED</b> LAST DAY OF THE MONTH FOLLOWING THE MONTH OF APPLICATION

IF POSTPONED VERIFICATIONS ARE NOT PROVIDED BY THE REQUIRED DATE, **ADVANCE NOTICE OF PROPOSED ACTION** IS NOT REQUIRED, BECAUSE THE HOUSEHOLD HAS ALREADY BEEN ADVISED OF THE PROPOSED ACTION.

# APPLICATION PROCESSING

\* PART II

DAY 1 BEGINS THE DAY AFTER THE APPLICATION IS FILED IN THE CORRECT LOCALITY. IF DAY 7/30/60 FALLS ON A WEEKEND OR A HOLIDAY, ACTION TO APPROVE AND PROVIDE AN OPPORTUNITY TO PARTICIPATE, TO DENY, OR TO EXTEND THE PENDING MUST BE TAKEN NOT LATER THAN THE PRIOR WORKDAY.

## 1. HH EXPRESSES AN INTEREST IN FOOD STAMPS

### AGENCY MUST ADVISE THE HH OF THE FOLLOWING

- AN APPLICATION MAY BE PICKED UP OR MAILED THE SAME DAY IT IS REQUESTED.
- AN APPLICATION MAY BE RETURNED TO THE AGENCY BY MAIL, IN PERSON, BY FAX OR ELECTRONICALLY.
- IT IS IMPORTANT TO FILE AN APPLICATION THE SAME DAY THE AGENCY IS CONTACTED BECAUSE THE PROCESSING STANDARD AND THE AMOUNT OF BENEFITS FOR THE MONTH OF APPLICATION DEPEND ON THE APPLICATION DATE.
- AN INTERVIEW IS NOT REQ'D BEFORE AN APPLICATION IS FILED. HOWEVER, AN INTERVIEW IS REQ'D PRIOR TO CERTIFICATION. UNDER CERTAIN HARDSHIP CONDITIONS, AN OFFICE INTERVIEW MAY BE WAIVED.
- AN INCOMPLETE APPLICATION MAY BE FILED IF IT CONTAINS AT LEAST THE NAME, ADDRESS, AND SIGNATURE OF A RESPONSIBLE HH MEMBER OR AN AUTHORIZED REPRESENTATIVE.
- ALL PROCESSING STANDARDS BEGIN THE DAY AFTER THE APPLICATION IS FILED.
- ONLY FS RULES WILL APPLY

## 2. AN APPLICATION IS FILED

- ADVISE HH AN INTERVIEW IS REQ'D AND THE HOURS DURING WHICH THE AGENCY HOLDS INTERVIEWS.
- GIVE THE "FOOD STAMP PROGRAM - HOTLINE INFORMATION" FORM.
- SCREEN THE APPLICATION FOR ENTITLEMENT TO EXPEDITED SERVICE. IF UNABLE TO DETERMINE ENTITLEMENT AND THE HH CANNOT BE CONTACTED WITHIN THE 7 DAYS, NORMAL PROCESSING APPLIES UNTIL THE HH CAN BE CONTACTED AND DELAYED SCREENING CAN TAKE PLACE.

## 3. AN INTERVIEW IS SCHEDULED

- SCHEDULE ALL INTERVIEWS ASAP TO ENSURE OPPORTUNITY TO PARTICIPATE IS PROVIDED TIMELY.
- IF INTERVIEW IS MISSED, AGENCY IS NOT REQ'D TO RESCHEDULE UNLESS REQUESTED BY HH BUT EW MUST SEND THE REQUEST FOR VERIFICATION.
- FOR AN APPOINTMENT SYSTEM, AGENCY MUST ASSIGN A SPECIFIC INTERVIEW DAY AND A SPECIFIC TIME. FOR A WALK-IN SYSTEM, AGENCY MUST ASSIGN A SPECIFIC INTERVIEW DAY AND A SPECIFIC PERIOD OF TIME DURING WHICH TO APPEAR.

## 4. BY DAY 7

- IF HH IS ENTITLED TO EXPEDITED SERVICE, IF AGENCY IS UNABLE TO TIMELY CONDUCT THE INTERVIEW, AND IF ELIGIBILITY AND BENEFIT AMOUNT CAN BE DETERMINED, POSTPONE THE INTERVIEW AND PRO-VIDE BENEFITS. THE IDENTITY OF THE APPLICANT MUST BE VERIFIED IF THE INTERVIEW IS POSTPONED.

\* PART V.D

# APPLICATION PROCESSING

\* PART II

## 5. BY DAY 30

- IF THE INFORMATION NECESSARY TO DETERMINE ENTITLEMENT TO EXPEDITED SERVICE IS NOT PROVIDED, NORMAL PROCESSING APPLIES.
- IF REQ'D VERIFICATIONS ARE NOT PROVIDED, EXTEND THE PENDING STATUS AND SEND NOTICE **TO ARRIVE BY 30TH DAY.**
- IF ELIGIBLE, PROVIDE OPPORTUNITY TO PARTICIPATE.
- IF INELIGIBLE, DENY AND SEND NOTICE.
- IF HH MISSED THE SCHEDULED INTERVIEW AND DID NOT REQUEST ANOTHER INTERVIEW, DENY AND SEND NOTICE **BY 30TH DAY.**

## 6. BY DAY 60

- IF REQ'D VERIFICATIONS PROVIDED, DETERMINE ELIGIBILITY.
- IF REQ'D VERIFICATIONS NOT PROVIDED, DENY. NOTICE IS NOT REQD.
- PRORATE BENEFITS BACK TO THE APPLICATION DATE IF AGENCY FAULT
- PRORATE BENEFITS BACK TO DATE HH PROVIDES VERIFICATIONS IF HH DELAY AT DAY 30.

# CERTIFICATION PERIODS

\* PART IV

THE MINIMUM CERTIFICATION PERIOD IS ONE MONTH. ASSIGN THE MAXIMUM CERTIFICATION PERIOD OUTLINED BELOW IF HH MEETS THE CRITERIA.

**NOTE:** A FACE-TO-FACE INTERVIEW IS REQUIRED AT LEAST ONCE EVERY 12 MONTHS FOR HOUSEHOLDS CERTIFIED 12 MONTHS OR LESS UNLESS THE OFFICE INTERVIEW WAIVER APPLIES

## 24 MONTHS

- NO EARNED INCOME AND ALL HH MEMBERS ARE  $\geq$  AGE 60 OR DISABLED, AS DEFINED IN DEFINITIONS.

THE HH MUST FILE AN INTERIM REPORT BEFORE THE END OF THE 12<sup>TH</sup> MONTH. IF THE HH DOES NOT SUBMIT A COMPLETED INTERIM REPORT, ADAPT WILL CLOSE THE CASE AT THE END OF THE 13<sup>TH</sup> MONTH. SEE PAGE 29b.

## 12 MONTHS

- NO EARNED INCOME AND ALL ADULT MEMBERS ARE  $\geq$  ARE 60 OR DISABLED. SEE DEFINITIONS FOR A DESCRIPTION OF DISABILITY.
- HOUSEHOLDS REQUIRED TO SUBMIT AN INTERIM REPORT OTHER THAN THOSE ASSIGNED A 24-MONTH CERTIFICATION PERIOD. SEE PAGE 29b.

## 6 MONTHS

- HOUSEHOLDS WITH AT LEAST ONE MEMBER ASSIGNED AT LEAST ONE COUNTABLE Y1 OR Y2 MONTH FOR TIME-LIMITED BENEFITS.

## 6 MONTHS OR LESS

- ALL MEMBERS ARE HOMELESS. SEE DEFINITIONS.
- AT LEAST ONE ADULT MEMBER IS A MIGRANT OR SEASONAL FARM WORKER. SEE DEFINITIONS.

## 5 MONTHS

- HOUSEHOLDS ASSIGNED TRANSITIONAL BENEFITS AFTER THE CLOSURE OF THEIR TANF CASES.



# RECERTIFICATIONS

\* PART IV

AN APPLICATION FILED BEFORE THE END OF THE MONTH FOLLOWING THE MOST RECENT CERTIFICATION END DATE IS A RECERTIFICATION, PROVIDING IT DOES NOT FOLLOW A NEGATIVE ACTION.

## 1. HH ACTS TIMELY

HH HAS A RIGHT TO UNINTERRUPTED BENEFITS. PROVIDE AN OPPORTUNITY TO PARTICIPATE BY THE FIRST DAY OF THE FIRST MONTH OF THE NEW CERTIFICATION PERIOD

### HH FILED APPLICATION TIMELY

- BY THE 15th DAY OF THE LAST MONTH OF THE CURRENT CERTIFICATION PERIOD
- WITHIN 15 DAYS OF RECEIVING EXPIRATION NOTICE, IF CERTIFIED IN THE LAST MONTH OF THE CERTIFICATION PERIOD

AND

### HH IS INTERVIEWED TIMELY

- BY THE LAST DAY THE HH CAN PROVIDE VERIFICATIONS IN ORDER TO RECEIVE UNINTERRUPTED BENEFITS

AND

### HH PROVIDED VERIFICATIONS TIMELY

- WITHIN 10 DAYS OF THE REQUEST FOR VERIFICATIONS OR BY THE LAST DAY OF THE CERTIFICATION PERIOD, WHICHEVER IS LATER

## 2. HH ACTS TIMELY BUT IS NOT DETERMINED ELIGIBLE IN TIME TO PARTICIPATE BY THE FIRST DAY OF THE MONTH

### BECAUSE OF AGENCY ERROR

- PROVIDE OPPORTUNITY TO PARTICIPATE THE NEXT WORKING DAY AFTER ELIGIBILITY IS DETERMINED

### BECAUSE OF 10 DAY VERIFICATION PERIOD

- PROVIDE OPPORTUNITY TO PARTICIPATE WITHIN 5 WORKING DAYS AFTER VERIFICATIONS ARE PROVIDED

## 3. HH FAILS TO ACT TIMELY

HH LOSES THE RIGHT TO UNINTERRUPTED BENEFITS. INITIAL MONTH BENEFITS ARE NOT PRORATED.

### DID NOT FILE TIMELY BUT FILED BEFORE THE END OF THE CERTIFICATION PERIOD

- PROVIDE OPPORTUNITY TO PARTICIPATE WITHIN 30 DAYS AFTER APPLICATION FILED, AS LONG AS HH IS GIVEN 10 DAYS TO PROVIDE VERIFICATIONS.

### FILED TIMELY BUT WAS NOT INTERVIEWED OR DID NOT PROVIDE VERIFICATIONS TIMELY

- PROVIDE OPPORTUNITY TO PARTICIPATE WITHIN 30 DAYS AFTER APPLICATION FILED OR NORMAL ISSUANCE CYCLE, WHICHEVER IS LATER.

## 4. HH FILES APPLICATION AFTER THE END OF THE CERTIFICATION PERIOD

INITIAL MONTH BENEFITS ARE PRORATED. DETERMINE ENTITLEMENT TO EXPEDITED PROCESSING.

# HOUSEHOLD COMPOSITION

\* PART VI

EVALUATE HOUSEHOLD COMPOSITION AS OF THE DAY OF APPLICATION. TREAT ADDITIONS OR DELETIONS AS A CHANGE FOR THE FOLLOWING MONTH. INCLUDE PERSONS FREQUENTLY AWAY FROM HOME, EVEN IF THEY ARE NOT IN THE HOME ON THE DAY OF APPLICATION. DO NOT INCLUDE PERSONS IN THE HOSPITAL OR NEW BORN INFANTS NOT YET HOME UNTIL THEY ARE PHYSICALLY PRESENT IN THE HOME. NOTE: DIVORCE, NOT DEATH, SEVERS "STEP" AND MARITAL RELATIONSHIPS, ADOPTION SEVERS "BIOLOGICAL" RELATIONSHIPS.

## THE PURCHASE/PREPARE RULE

DOES THE PERSON LIVING WITH OTHERS CUSTOMARILY PURCHASE AND PREPARE FOOD FOR HOME CONSUMPTION SEPARATE AND APART FROM THE OTHERS?

### \* PART VLA.1

NO ↓

YES ↓

FINANCIALLY UNABLE TO P/P SEPARATELY BUT INTENDS TO DO SO IF CERTIFIED?

MAY BE A SEPARATE HH IF NOT OTHERWISE REQUIRED TO BE INCLUDED IN THE SAME HH WITH THE OTHERS

NO ↓

YES ↓

MUST BE INCLUDED IN THE SAME HH WITH THE OTHERS

MAY BE A SEPARATE HH FROM THE OTHERS

## 1. PERSON LIVING WITH OTHERS

APPLY THE PURCHASE/PREPARE RULE.

## 2. ELDERLY (AGE 60 OR OLDER) AND DISABLED PERSON LIVING WITH OTHERS

- UNABLE TO P/P SEPARATELY DUE TO PERMANENT DISABILITY?
- **AND**
- COMBINED INCOME OF REST OF HH DOES NOT EXCEED 165% POVERTY LEVEL? (**CHART, PAGE 1**)

### \* PART VLA.3

NO ↓

YES ↓

MUST BE INCLUDED IN THE SAME HH WITH THE OTHERS

MAY BE A SEPARATE HH FROM THE OTHERS

# HOUSEHOLD COMPOSITION (CONTINUED)

## 3. SPOUSES LIVING TOGETHER

MUST BE IN THE SAME HH.

## 4. CHILD UNDER AGE 18 LIVING WITH AN ADULT OTHER THAN A PARENT

EVALUATE PARENTAL CONTROL. PARENTAL CONTROL IS NOT AUTOMATICALLY PRESUMED BUT DEPENDS ON THE CIRCUMSTANCES. TO BE CONSIDERED UNDER PARENTAL CONTROL, A CHILD MUST BE FINANCIALLY OR OTHERWISE DEPENDENT ON THE ADULT. PARENTAL CONTROL IS ASSUMED IF THE ADULT HAS LEGAL CUSTODY OF THE CHILD.

MINOR CHILD UNDER PARENTAL  
CONTROL?

NO ↓

P/P SEPARATELY?

YES ↓

MUST BE IN SAME HH

NO ↓

MUST BE IN SAME HH

YES ↓

MAY BE SEPARATE HH

IF A CHILD UNDER AGE 18 LIVES WITH BOTH AN ADULT OTHER THAN A PARENT WHO HAS PARENTAL CONTROL AND A PARENT, ALL THREE PERSONS MUST BE IN THE SAME HH.

## 5. CHILD UNDER AGE 22 LIVING WITH A PARENT (NATURAL, ADOPTIVE, OR STEP PARENT)

MUST BE IN THE SAME HH UNLESS PARENTAL RIGHTS HAVE BEEN TERMINATED OR SEVERED THROUGH DIVORCE. CHILDREN UNDER AGE 22 BEING MARRIED OR HAVING CHILDREN OF THEIR OWN DOES NOT CHANGE THE REQUIREMENT TO BE IN THE SAME HH AS THE PARENT

## 6. CHILD AT LEAST AGE 22 LIVING WITH A PARENT

APPLY THE PURCHASE/PREPARE RULE

# HOUSEHOLD COMPOSITION (CONTINUED)

## 7. PERSON IN FOSTER CARE \* PART VLA.3

HH OPTION WHETHER TO INCLUDE FOSTER CARE PERSON IN THE HH. IF EXCLUDED, THE FOSTER CARE PERSON CANNOT PARTICIPATE AS A SEPARATE HH. HOWEVER, THE FOSTER CARE PERSON CAN PARTICIPATE AS A MEMBER OF ANY OTHER HOUSEHOLD IN WHICH HE OR SHE LIVES, AS LONG AS THIS IS SPECIFICALLY ALLOWED BY A FOSTER CARE SERVICE PLAN. THIS PROVISION DOES NOT APPLY TO THE "INDEPENDENT LIVING PROGRAM."

## 8. PERSON FREQUENTLY AWAY FROM HOME \* PART VLA.6

PERSON IN THE MILITARY MAY BE INCLUDED. RESIDENT OF AN INSTITUTION MAY NOT BE INCLUDED.

PERSON IN THE HOME  
AT LEAST 15 DAYS/MONTH?

NO ↓

YES ↓

PERSON IN THE HOME AT  
LEAST ONE DAY/MONTH

INCLUDE

NO ↓

YES ↓

DO NOT INCLUDE

SPOUSE OF A HH  
MEMBER?

NO ↓

YES ↓

HH OPTION TO INCLUDE,  
IF NOT CERTIFIED ELSEWHERE

INCLUDE, IF NOT  
CERTIFIED ELSEWHERE

# HOUSEHOLD COMPOSITION (CONTINUED)

## 9. RESIDENT OF AN INSTITUTION \* PART VII.C.1

RESIDENTS WHO RECEIVE A MAJORITY OF THEIR MEALS (OVER 50% OF 3 MEALS DAILY) FROM THE INSTITUTION CANNOT PARTICIPATE. FOR EXAMPLE: HOSPITALS, SCHOOL DORMITORIES, JOB CORPS

### EXCEPTIONS

#### RESIDENTS OF INSTITUTIONS WHO MAY PARTICIPATE

- RESIDENTS OF FEDERALLY SUBSIDIZED HOUSING FOR THE ELDERLY
- RESIDENTS OF A DRUG/ALCOHOL TREATMENT PROGRAM AND THEIR CHILDREN WHO ALSO LIVE AT THE CENTER
- BLIND OR DISABLED INDIVIDUALS (AS DEFINED IN "DEFINITIONS" SECTION OF CERTIFICATION MANUAL) WHO ARE RESIDENTS OF A GROUP LIVING ARRANGEMENT
- WOMEN, CHILDREN WHO TEMPORARILY RESIDE AT A SHELTER FOR BATTERED WOMEN
- RESIDENTS OF PUBLIC OR PRIVATE NON-PROFIT SHELTERS FOR HOMELESS PERSONS

## 10. BOARDER \* PART VI.B

DEFINITION: PERSON LIVING WITH A HOUSEHOLD AND PAYING A "REASONABLE AMOUNT" FOR MEALS AND LODGING. PERSON LIVING IN A COMMERCIAL BOARDING HOUSE IS INELIGIBLE TO PARTICIPATE. CERTAIN RELATIVES OF THE HH PROVIDING BOARD ARE NOT CONSIDERED BOARDERS. FOR EXAMPLE: SPOUSE; CHILD UNDER AGE 18 AND UNDER PARENTAL CONTROL OF A HH MEMBER; CHILD UNDER AGE 22 LIVING WITH A PARENT (NATURAL, ADOPTIVE, STEP).

MAKING MINIMUM BOARDER  
PAYMENT FOR MEALS?  
([CHART , PAGE 1](#))

NO ↓

- NOT A BOARDER
- INCLUDE AS A MEMBER OF THE HH

YES ↓

- A BOARDER
- HH OPTION TO INCLUDE
- CANNOT PARTICIPATE SEPARATE FROM HH

# HOUSEHOLD COMPOSITION (CONTINUED)

## 11. PERSONS NOT CONSIDERED HOUSEHOLD MEMBERS

\* PART VLC

MAY PARTICIPATE AS A SEPARATE HH	
•	ROOMER
•	LIVE-IN ATTENDANT
•	PERSON LIVING WITH HH BUT P/Ps SEPARATELY

•	CANNOT PARTICIPATE AS A SEPARATE HH
•	DO NOT COUNT INCOME, RESOURCES
•	INELIGIBLE STUDENT
•	EXCLUDED BOARDER
•	EXCLUDED FOSTER CARE PERSON

•	CANNOT PARTICIPATE AS A SEPARATE HH
•	COUNT INCOME, RESOURCES
•	SSN DISQUALIFICATION
•	INELIGIBLE ALIEN
•	QUESTIONABLE U.S. CITIZENSHIP
•	WORK REGISTRATION, WORK- FARE, VOLUNTARY QUIT, WORK REDUCTION DISQUALIFICATION
•	FRAUD DISQUALIFICATION
•	FLEEING FELONS
•	PROBATION/PAROLE VIOLATION
•	DRUG FELONY CONVICTION AFTER 8/22/96 FOR DISTRIBUTION
•	DRUG FELONY CONVICTION FOR USE OR POSSESSION IF NOT COOPERATING WITH COURT REQUIREMENTS
•	FOOD STAMP TRAFFICKING
•	FALSIFICATION OF IDENTITY, RESIDENCE TO GET MULTIPLE FOOD STAMPS IN MORE THAN ONE LOCALITY
•	PERSON RECEIVED BENEFIT LIMIT DURING 36-MONTH "WORK REQUIREMENT" PERIOD

**NOTE: SEE DISQUALIFIED PERSONS  
CHART ON PAGE 27**

# STUDENTS

\* PART VII.E

**TO BE CONSIDERED A “STUDENT”, A PERSON MUST MEET ONE OF THE FOLLOWING CRITERIA:**

- ENROLLED AT LEAST HALF-TIME IN A BUSINESS, TECHNICAL, TRADE OR VOCATIONAL SCHOOL FOR WHICH A H.S. DIPLOMA OR GED IS NORMALLY REQUIRED.
- OR**
- ENROLLED AT LEAST HALF-TIME IN A REGULAR CURRICULUM AT A COLLEGE OR UNIVERSITY WHICH OFFERS DEGREE PROGRAMS, REGARDLESS OF WHETHER A H.S. DIPLOMA IS REQUIRED.

**NO**    ↓

**YES**    ↓

- EVALUATE INCOME, RESOURCES EXPENSES OF HH MEMBER TO CALCULATE ELIGIBILITY AND BENEFIT LEVEL.

↓

↓

**TO BE ELIGIBLE, A STUDENT MUST MEET AT LEAST ONE OF THE FOLLOWING:**

- AGE 17 OR YOUNGER OR AGE 50 OR OLDER
- PHYSICALLY OR MENTALLY UNFIT
- EMPLOYED A MINIMUM OF 20 HRS/WK FOR CASH
- SELF-EMPLOYED 20 HRS/WK AND RECEIVING AT LEAST WEEKLY EARNINGS = MINIMUM WAGE X 20 HOURS
- PARTICIPATION IN A STATE/FEDERAL WORK-STUDY PROGRAM, A VIEW WORK INCENTIVE PROGRAM, OR AN ON-THE-JOB TRAINING PROGRAM
- RESPONSIBLE FOR THE CARE OF A HH CHILD UNDER AGE 6
- RESPONSIBLE FOR THE CARE OF A HH CHILD AGE 6 BUT NOT YET 12 AND “ADEQUATE” CHILD CARE NOT AVAILABLE TO ENABLE THE STUDENT TO BOTH ATTEND CLASS AND SATISFY THE 20 HRS/WK WORK REQUIREMENT OR PARTICIPATE IN WORK-STUDY
- FULL-TIME STUDENT AND EITHER SINGLE PARENT OR CARETAKER RESPONSIBLE FOR THE CARE OF A HH CHILD UNDER AGE 12
- RECEIVING TANF BENEFITS
- PLACED IN SCHOOL THROUGH:
  - WORKFORCE INVESTMENT ACT (WIA)
  - FOOD STAMP EMPLOYMENT AND TRAINING PROGRAM
  - STATE/LOCAL EMPLOYMENT AND TRAINING PROGRAM
  - TRADE ACT SECTION 236 PROGRAM

**NO**    ↓

**YES**    ↓

- EXCLUDED FROM HH. EXCLUDE INCOME AND RESOURCES

- EXCLUDE EDUCATIONAL INCOME, AND EXPENSES)

# RESOURCES

\* PART IX

EVALUATE LIQUID RESOURCES AS OF TIME OF INTERVIEW. COUNT RESOURCES OF DISQUALIFIED HH MEMBERS AND INELIGIBLE ALIENS OTHERWISE ELIGIBLE. EXCLUDE RESOURCES OF INELIGIBLE STUDENTS, EXCLUDED FOSTER CARE PERSONS, AND EXCLUDED BOARDERS.

## 1. LIQUID RESOURCES

- CASH ON HAND
- MONEY IN ACCOUNTS
- STOCKS, BONDS, CDs
- LUMP SUM PAYMENTS
- TRUST FUNDS (IF MONEY IS AVAILABLE)
- IRA, KEOGH PLANS (CASH VALUE MINUS EARLY WITHDRAWAL PENALTY)
- EITCs ([SEE "EXEMPT RESOURCES" #12](#))

## 2. JOINT BANK ACCOUNTS

COUNTABLE VALUE DETERMINED BY RELATIONSHIP OF OWNERS. OBTAIN SIGNED STATEMENT FROM ALL PARTIES TO ESTABLISH NET CONTRIBUTION.

IF NOT MARRIED
○ NET CONTRIBUTION, UNLESS DIFFERENT ARRANGEMENT VERIFIED

IF MARRIED
○ DIVIDE EQUALLY

IF DIVORCED
○ NET CONTRIBUTION, UNLESS SPECIFIES DIFFERENT DIVISION



# EXEMPT RESOURCES

\* PART IX.E

RESOURCES THAT ARE EXEMPT FROM CONSIDERATION INCLUDE:

1. REAL PROPERTY.
2. HOUSEHOLD GOODS, PERSONAL EFFECTS, TOOLS.
3. BURIAL PLOTS IN ADDITION, ONE FUNERAL ARRANGEMENT WITH A VALUE UP TO \$1500 PER HH MEMBER. ANY VALUE OVER \$1500 IS COUNTABLE.
4. CASH VALUE OF LIFE INSURANCE POLICIES.
5. PENSION PLANS, AS LONG AS MONEY IS NOT WITHDRAWN. IRAs AND KEOGH PLANS THAT DO NOT INVOLVE CONTRACT WITH NON-HH MEMBERS ARE NOT EXEMPT.
6. VEHICLES
7. THE CONTRACT AMOUNT FOR LAND, BUILDINGS, AND VEHICLES SOLD AT FMV ON AN INSTALLMENT BASIS AND HH RETAINS THE TITLE WHILE RECEIVING INSTALLMENT PAYMENTS.
8. RESOURCES WHOSE CASH VALUE IS NOT ACCESSIBLE TO HH, SUCH AS, BUT NOT LIMITED TO:
  - SECURITY DEPOSITS ON RENTAL PROPERTY OR UTILITIES.
  - PROPERTY IN PROBATE.
  - SOME PROFIT SHARING PLANS.
  - IRREVOCABLE TRUST FUNDS (**IX.D.9.d.**).
9. GOVERNMENT PAYMENTS DESIGNATED FOR THE RESTORATION OF A HOME DAMAGED IN A DISASTER.
10. RESOURCES OF HH MEMBERS APPROVED FOR OR RECEIVING SSI OR TANF, OR A TANF-FUNDED SERVICE.
11. RESOURCES OF NON-HH MEMBERS, INCLUDING ROOMERS, BOARDERS, LIVE-IN ATTENDANTS, INELIGIBLE STUDENTS, AND EXCLUDED FOSTER CARE PERSONS.
12. FEDERAL, STATE, AND LOCAL EARNED INCOME TAX CREDITS (EITC's) ARE EXCLUDED FOR 12 MONTHS FROM THE MONTH OF RECEIPT IF THE PERSON WAS PARTICIPATING IN THE FOOD STAMP PROGRAM WHEN THE EITC WAS RECEIVED AND HAS PARTICIPATED CONTINUOUSLY DURING THE 12 MONTH PERIOD. FEDERAL EITC's ARE ALSO EXCLUDED IN THE MONTH OF RECEIPT AND THE FOLLOWING MONTH.
13. RESOURCES EXCLUDED BY LAW (**IX.D.13**).

# TRANSFER OF RESOURCES

\* PART IX.G

EVALUATE ANY TRANSFER WHICH OCCURRED DURING THE 3 MONTHS (90 DAYS) PRECEDING THE DATE OF APPLICATION, OR WHICH OCCURED ANY TIME DURING THE CERTIFICATION PERIOD. SEE MANUAL FOR DETERMINING PERIOD OF DISQUALIFICATION.

## **ELIGIBILITY IS NOT AFFECTED BY THE FOLLOWING TRANSFERS:**

- EXEMPT RESOURCES
- RESOURCES, WHICH WHEN ADDED TO OTHER NONEXEMPT RESOURCES, DID NOT EXCEED RESOURCE LEVEL AT THE TIME OF TRANSFER
- RESOURCES TRANSFERRED AMONG HH MEMBERS
- RESOURCES TRANSFERRED FOR REASONS OTHER THAN BECOMING OR REMAINING ELIGIBLE - - -  
FOR EXAMPLE: TO PAY EDUCATIONAL OR MEDICAL EXPENSES

# WORK RELATED INCOME

\* PART XI.C

## 1. WAGES, SALARY, BONUSES, COMMISSIONS

EARNED INCOME. NOTE: EXCLUDE EMPLOYEE BENEFITS REFLECTED AS CREDITS IF THE EMPLOYEE CANNOT ELECT TO RECEIVE A CASH PAYMENT.

## 2. SICK PAY, VACATION PAY

IF THE PERSON IS WORKING

- EARNED INCOME

IF THE PERSON IS LAID OFF,  
OR TERMINATED

- EARNED INCOME IF MORE THAN ONE PAYMENT IS RECEIVED
- RESOURCE IF A SINGLE PAYMENT IS RECEIVED

IF SICK PAY IS FROM A SOURCE  
OTHER THAN THE EMPLOYER

- UNEARNED INCOME

## 3. ADVANCED, GARNISHED, WITHHELD PAY

ADVANCED PAY

- EARNED INCOME IN MONTH RECEIVED

GARNISHED PAY

- EARNED INCOME IN MONTH WITHHELD

WITHHELD PAY

- EARNED INCOME IF AN EMPLOYEE
- OPTION
- EXCLUDE IF AN EMPLOYER
- OPTION
- EXCLUDE IF TO REPAY ADVANCE

## 4. SEVERANCE PAY

UNEARNED INCOME. NOTE: DISTINGUISH SEVERANCE PAY FROM LAST REGULAR PAY CHECK.

## 5. RENTAL PROPERTY INCOME

EARNED INCOME IF PROPERTY IS MANAGED AT LEAST 20 HRS/WK. OTHERWISE, UNEARNED INCOME. NOTE: INCOME FROM ROOMERS, BOARDERS IS SELF-EMPLOYMENT INCOME.

## 6. ANNUALIZED CONTRACT INCOME (NOT MIGRANT, SEASONAL FARMWORKER HHS)

- CONTRACT INCOME IS INTENDED TO BE AN ANNUAL AMOUNT BUT IS DERIVED OVER PERIOD OF TIME LESS THAN A YEAR  
**AND**
- CONTRACT INCOME IS A SET AMOUNT AND ABLE TO BE CALCULATED FOR THE CONTRACT PERIOD

\*PART XI.E

↓ NO

- AVERAGE OVER PERIOD INTENDED TO COVER

↓ YES

- AVERAGE OVER 12 MONTHS

↓

- IF THE CONTRACT AMOUNT CHANGES, ADJUST THE MONTHLY AVERAGE

↓

- DO NOT “AVERAGE IN” ANY INCOME EARNED IN ADDITION TO THE CONTRACT AMOUNT

# SELF EMPLOYMENT INCOME

\* PART XII.A

## 1. AVERAGING SELF EMPLOYMENT INCOME

USE AVERAGED AMOUNT TO DETERMINE ENTITLEMENT TO EXPEDITED SERVICE.

HAS THE BUSINESS BEEN IN  
OPERATION AT LEAST A YEAR

⇓ NO

- AVERAGE INCOME OVER THE TIME IN OPERATION
- PROJECT MONTHLY AMT. FOR THE COMING YEAR

⇓ YES

- DOES INCOME REPRESENT HH'S ANNUAL SUPPORT?

⇓ NO

- AVERAGE INCOME OVER THE TIME THE INCOME IS INTENDED TO COVER

⇓ YES

- AVERAGE INCOME OVER 12 MONTHS
- ADJUST MONTHLY AMOUNT FOR SUBSTANTIAL CHANGES

## 2. DEDUCTIBLE, NON-DEDUCTIBLE COSTS

### DEDUCTIBLE COSTS

(NOT LIMITED TO THE FOLLOWING)

- COSTS OF LABOR, RAW MATERIALS, SEED LIVESTOCK
- PRINCIPAL AND INTEREST ON PURCHASE PRICE OF REAL ESTATE, CAPITAL ASSETS, MACHINERY, EQUIPMENT, OTHER DURABLE GOODS
- INSURANCE PREMIUMS ON PROPERTY, BUILDINGS, VEHICLES, CROPS, LIVESTOCK
- REAL ESTATE, PERSONAL PROPERTY TAXES RELATED TO SELF EMPLOYMENT
- MAINTENANCE, REPAIR, REPLACEMENT COSTS
- IDENTIFIABLE SHELTER COSTS SEPARATE FROM HOME LICENSES
- ADVERTISING COSTS
- TRANSPORTATION COSTS (NOT TO/FROM WORK)
- WAREHOUSING COSTS
- OTHER COSTS ASSOCIATED WITH SELF-EMPLOYMENT

### NON-DEDUCTIBLE COSTS

- LOSSES FROM PREVIOUS PERIODS
- FEDERAL, STATE, LOCAL INCOME TAXES
- MONEY SET ASIDE FOR RETIREMENT
- WORK-RELATED PERSONAL EXPENSES – UNIFORMS, TRANSPORTATION TO/FROM WORK
- DEPRECIATION

## 3. COSTS OF OPERATING A BOARDING HOUSE (CHART, PAGE 1)

- USE THE FULL COUPON ALLOTMENT AMOUNT FOR THE TOTAL NUMBER OF BOARDERS IF THEY TAKE 3 MEALS/DAY
- USE TWO-THIRDS OF THE COUPON ALLOTMENT AMOUNT IF THE BOARDERS TAKE LESS THAN 3 MEALS/DAY
- USE ACTUAL VERIFIED COSTS IF THESE COSTS ARE HIGHER THAN THE COUPON ALLOTMENT AMOUNT.

# EXCLUDED INCOME

\* PART XI.F

## 1. REPAYMENT OF A PRIOR OVERPAYMENT

EXCLUDE INCOME WITHHELD OR VOLUNTARILY RETURNED TO REPAY A PRIOR OVERPAYMENT RECEIVED FROM THAT INCOME SOURCE. COUNT MONEY WITHHELD FROM AN ASSISTANCE PROGRAM DEFINED IN PART XII.D BECAUSE OF FAILURE TO COMPLY WITH A PROGRAM REQUIREMENT.

## 2. SUPPORT PAYMENTS RECEIVED AND KEPT BY DCSE

EXCLUDE PAYMENTS RECEIVED BY TANF RECIPIENTS THAT MUST BE DIRECTED TO DCSE AS A CONDITION OF TANF ELIGIBILITY, EVEN IF THE HOUSEHOLD KEEPS THE PAYMENT.

## 3. IN-KIND BENEFITS

ANY GAIN OR BENEFIT TO THE HH NOT IN THE FORM OF A MONEY PAYMENT. FOR EXAMPLE: FOOD, CLOTHING, HOUSING.

## 4. INFREQUENT INCOME NOT IN EXCESS OF \$30 PER CALENDAR QUARTER

## 5. LOANS

## 6. ENERGY ASSISTANCE PAYMENTS

EXCLUDE ONLY THOSE PAYMENTS RECEIVED UNDER FEDERAL LAW. FOR EXAMPLE: VIRGINIA FUEL ASSISTANCE PROGRAM PAYMENTS, HUD AND FMHA UTILITY REIMBURSEMENTS.

## 7. EDUCATIONAL INCOME

EXCLUDE ANY MONEY RECEIVED FOR EDUCATIONAL PURPOSES FOR ANY SCHOOL LEVEL.

## 8. VENDOR PAYMENTS

A MONEY PAYMENT MADE DIRECT TO A SERVICE PROVIDER OR CREDITOR ON BEHALF OF THE HH BY A NON-HH MEMBER. THE PAYMENT MUST BE FROM THE PAYER'S OWN FUNDS AND NOT FROM MONEY LEGALLY OBLIGATED AND OTHERWISE PAYABLE TO THE HH.

### EXCLUDE THE FOLLOWING VENDOR PAYMENTS

- PA (NOT GR) VENDOR PAYMENTS FOR MEDICAL, CHILD CARE, ENERGY, OR EMERGENCY ASSISTANCE.
- GR VENDOR PAYMENTS FOR UTILITIES, ENERGY ASSISTANCE, HOUSING ASSISTANCE FROM STATE OR LOCAL HOUSING AUTHORITY, OR EMERGENCY ASSISTANCE. NOTE: ALL OTHER GR VENDOR PAYMENTS FOR HOUSING ARE COUNTED AS INCOME.
- HUD RENT OR MORTGAGE VENDOR PAYMENTS.
- VENDOR PAYMENTS IN THE FORM OF REIMBURSEMENTS.

**NOTE:** LEGALLY OBLIGATED PAYMENTS, EVEN IF DIVERTED TO A 3rd PARTY, MUST BE COUNTED AS INCOME.

# EXCLUDED INCOME (CONTINUED) \* PART XL.F

## 9. REIMBURSEMENTS

- PROVIDED FROM AN IDENTIFIABLE EXPENSE OTHER THAN NORMAL LIVING EXPENSES?
- **AND**  
DOES NOT EXCEED THE ACTUAL EXPENSE?
- **AND**  
DOES NOT REPRESENT A GAIN OR BENEFIT TO THE HH?

**NO** ↓

UNEARNED INCOME

**YES** ↓

EXCLUDE

## 10. THIRD PARTY FUNDS

MONEY RECEIVED AND USED FOR THE CARE OF A NON-HH MEMBER.

### IF USED FOR CARE OF NON-HH MEMBER ONLY

- EXCLUDE

### IF USED FOR CARE OF BOTH HH AND NON-HH MEMBERS

- EXCLUDE NON-HH MEMBER'S PRORATA SHARE
- COUNT HH'S SHARE AS UNEARNED INCOME

## 11. EARNINGS OF CHILDREN

- NOT YET AGE 18
- **AND**  
ENROLLED AT LEAST HALF-TIME IN ELEMENTARY OR HIGH SCHOOL, GED CLASSES APPROVED BY LOCAL SCHOOL BOARD, OR APPROVED HOME – SCHOOL.
- **AND**  
CERTIFIED WITH A PARENT; OR CERTIFIED WITH AND UNDER THE PARENTAL CONTROL OF AN ADULT OTHER THAN A PARENT

**NO** ↓

UNEARNED INCOME

**YES** ↓

EXCLUDE UNTIL THE FIRST FULL MONTH THE CHILD IS 18

# OTHER INCOME

## LUMP SUM PAYMENTS

\* PART XLF.9

EXCLUDE NON-RECURRING OR IRREGULAR PAYMENTS.

EXAMPLES:

- REFUNDS
- REBATES
- CREDITS
- RETROACTIVE BENEFITS OR PAYMENTS
- RETROACTIVE SSI PAYMENTS EVEN WHEN RECEIVED IN MULTIPLE INSTALLMENTS, SETTLEMENTS
- GAMBLING WINNINGS
- MONEY GIFTS FOR IDENTIFIABLE ONE-TIME ONLY OR ANNUAL OCCASIONS
- TANF DIVERSIONARY ASSISTANCE PAYMENTS.

COUNT LUMP SUM PAYMENTS AS A RESOURCE IN THE MONTH RECEIVED.

### WORKER'S COMPENSATION

- RESOURCE

### CHILD SUPPORT AND UNEMPLOYMENT COMPENSATION

- UNEARNED INCOME

### \$50 TANF DISREGARD IF ENTITLEMENT DATE IS 2 MONTHS PRIOR TO CHECK DATE

- RESOURCE

# SHELTER EXPENSES

\* PART X.A.4

WHEN DEDUCTIBLE AND NON-DEDUCTIBLE EXPENSES CANNOT BE SEPARATELY IDENTIFIED, ALLOW THE FULL AMOUNT AS A DEDUCTIBLE EXPENSE.

## 1. EXPENSES DIRECTLY RELATED TO THE HOME

### DEDUCTIBLE EXPENSES

- RENT/MORTGAGE (RENT AS AN IN-KIND BENEFIT IS NOT DEDUCTIBLE)
- LOAN PAYMENTS LEADING TO OWNERSHIP OF A MOBILE HOME
- PERSONAL PROPERTY TAXES ON A MOBILE HOME
- INITIAL COST OF MOVING MOBILE HOME FROM DEALER TO LOT
- SET-UP COSTS AT A NEW LOT FOLLOWING A SUBSEQUENT MOBILE HOME MOVE
- REAL ESTATE TAXES
- INSURANCE PREMIUMS FOR THE HOME STRUCTURE, NOT FOR FURNITURE OR PERSONAL BELONGINGS
- REPAIR COSTS TO HOME OR MOBILE HOME RESULTING FROM A DISASTER, PROVIDING COSTS WILL NOT BE REIMBURSED
- CONDOMINIUM OR HOMEOWNER ASSOCIATION FEES

## 2. UTILITY EXPENSES

UTILITY EXPENSES ARE DEDUCTIBLE WHEN NOT INCLUDED IN THE RENT/MORTGAGE, EVEN IF THEY ARE COVERED BY A FUEL ASSISTANCE VENDOR PAYMENT.

### DEDUCTIBLE EXPENSES

- ELECTRICITY, GAS, OIL, KEROSENE, WOOD, COAL
- WATER, SEWAGE, SEPTIC TANK MAINTENANCE
- GARBAGE COLLECTION
- TELEPHONE STANDARD
- INITIAL INSTALLATION FEES BY A UTILITY, TELEPHONE OR SEPTIC TANK COMPANY
- EXCESS UTILITY CHARGES, WHEN UTILITIES ARE INCLUDED IN RENT

### NON-DEDUCTIBLE EXPENSES

- ACTUAL TELEPHONE COSTS
- EXPENSES PAID THROUGH VENDOR PAYMENT
- ONE-TIME SECURITY DEPOSITS
- UTILITY EXPENSES PAID OR REIMBURSED THROUGH HUD OR FmHA

**NOTE:** IF THE HH CLAIMS ACTUAL EXPENSES BUT DOES NOT PROVIDE VERIFICATIONS BY DAY 30, THE UTILITY STANDARD WILL BE USED TO DETERMINE ELIGIBILITY IF THE HH IS ENTITLED TO THE STANDARD. IF THE HH IS NOT ENTITLED TO THE UTILITY STANDARD, ELIGIBILITY WILL BE DETERMINED WITHOUT A UTILITY EXPENSE DEDUCTION.



# SHELTER EXPENSES

(CONTINUED)

## 3. UTILITY STANDARD \* PART X.A.4.e

DEDUCTIBLE EXPENSES
<ul style="list-style-type: none"><li>RESPONSIBLE FOR HEATING EXPENSE FOR PRIMARTY FUEL ANYTIME DURING THE YEAR?</li></ul>
OR
<ul style="list-style-type: none"><li>RESPONSIBLE FOR COOLING EXPENSE FOR AIR CONDITIONING ANYTIME DURING THE YEAR?</li></ul>
OR
<ul style="list-style-type: none"><li>RECEIVED OR WILL RECEIVE FUEL ASSISTANCE ANYTIME DURING THE NOVEMBER – OCTOBER FUEL YEAR?</li></ul>
OR
<ul style="list-style-type: none"><li>RESPONSIBLE FOR HEATING OR COOLING EXPENSE BEYOND THE AMOUNT PAID BY HUD OR FmHA.</li></ul>

NO ↓

YES ↓

NOT ENTITLED TO  
UTILITY STANDARD

ENTITLED TO UTILITY  
STANDARD  
(CHART, PAGE 1)

ONCE THE HH HAS SELECTED USE OF THE UTILITY STANDARD OR ACTUAL COSTS, THE HH MAY SWITCH FROM ONE TO THE OTHER ONLY AT RECERTIFICATION OR WHEN THE HH MOVES.

## 4. TELEPHONE EXPENSES/STANDARD \* PART X.A.4.f

ACTUAL TELEPHONE EXPENSES ARE NEVER DEDUCTED. IF THE UTILITY STANDARD IS USED, NO FURTHER TELEPHONE DEDUCTION IS GIVEN. IF ACTUAL UTILITY EXPENSES ARE USED, THE TELEPHONE STANDARD IS USED. (CHART, PAGE 1)

## 5. HOMELESS SHELTER STANDARD \* PART X.A.7

HOMELESS HHs WHICH HAVE OR REASONABLY EXPECT TO HAVE SHELTER EXPENSES DURING THE MONTH CAN USE EITHER ACTUAL VERIFIED SHELTER COSTS OR THE HOMELESS SHELTER STANDARD. (CHART, PAGE 1)

THE HOMELESS SHELTER STANDARD IS A SEPARATE DEDUCTION AND NOT INCLUDED AS PART OF THE SHELTER EXPENSE DEDUCTION. ACTUAL SHELTER COSTS OR COSTS, IF USED, ARE INCLUDED AS PART OF THE SHELTER EXPENSE DEDUCTION.

A **HOMELESS HH** IS DEFINED AS A HH WHICH LACKS A FIXED, REGULAR NIGHTTIME RESIDENCE, OR HAS AS ITS NIGHTTIME RESIDENCE.

- SUPERVISED SHELTER THAT PROVIDES TEMPORARY ACCOMMODATIONS.
- HALFWAY HOUSE THAT PROVIDES TEMPORARY ACCOMMODATIONS FOR PERSONS INTENDED TO BE INSTITUTIONALIZED.
- TEMPORARY ACCOMMODATION IN SOMEONE ELSE'S HOME. "TEMPORARY" IS DEFINED AS IN THE HOME NOT MORE THAN 90 DAYS.
- PLACE NOT ORDINARILY USED FOR SLEEPING.

# MEDICAL EXPENSES

PERSON MUST BE ELDERLY OR DISABLED (AS DEFINED IN "DEFINITIONS" SECTION OF MANUAL) WHEN THE EXPENSE IS INCURRED. ALLOW ONLY THAT PORTION NOT REIMBURSABLE BY INSURANCE OR COVERED BY MEDICAID. HH MUST FIRST VERIFY THAT PORTION FOR WHICH IT IS RESPONSIBLE BEFORE THE EXPENSE IS ALLOWED. EXPENSES MUST BE VERIFIED AT RECERTIFICATION. EXPENSES "EXPECTED" DURING THE CERTIFICATION PERIOD ARE ALLOWED UPON VERIFICATION. "REASONABLE ESTIMATES" ARE ACCEPTED AS VERIFICATION. THE \$35 LIMIT APPLIES TO THE HH, NOT TO EACH INDIVIDUAL.

## 1. METHODS OF DEDUCTION \* PART XIII.B.4

HH DETERMINES THE METHOD OF DEDUCTION FOR EACH EXPENSE.

LUMP SUM	AVERAGING	EXPECTED PAYMENT
<ul style="list-style-type: none"> <li>• DEDUCT IN THE MONTH THE EXPENSE IS INCURRED, BILLED, OR BECOMES DUE.</li> <li>• IF THE DUE DATE CANNOT BE ESTABLISHED, CONSIDER THE DUE DATE TO BE THE MONTH FOLLOWING THE DATE BILLED OR THE DATE THE EXPENSE WAS INCURRED.</li> <li>• A ONE-TIME EXPENSE INCURRED DURING THE FIRST 12 MONTHS OF A 24-MONTH PERIOD MAY BE ALLOWED FOR ONE MONTH DURING MONTHS 13 – 24.</li> </ul>	<ul style="list-style-type: none"> <li>• AVERAGE <u>ONETIME ONLY</u> EXPENSES OVER THE REMAINING MONTHS OF THE CERTIFICATION PERIOD IN WHICH THEY ARE BILLED OR BECOME DUE.</li> <li>• AVERAGE A <u>RECURRING</u> EXPENSE OVER THE PERIOD IT IS INTENDED TO COVER.</li> <li>• AN EXPENSE INCURRED DURING THE FIRST 12 MONTHS OF A 24-MONTH PERIOD MAY BE AVERAGED OVER THE REMAINING MONTHS 11 – 12 OR 1 – 24.</li> </ul>	<ul style="list-style-type: none"> <li>• MUST BE ARRANGED BEFORE BILL BECOMES OVERDUE.</li> <li>• VERIFY THE ARRANGE-MENT AND PAYMENT AMOUNT, NOT WHETHER THE PAYMENT IS ACTUALLY MADE.</li> <li>• DEDUCT IN THE MONTH THE PAYMENT IS DUE.</li> </ul>

## 2. DEDUCTIBLE EXPENSES \* PART X.A.5.a

DEDUCTIBLE EXPENSES
<ul style="list-style-type: none"> <li>• MEDICAL AND DENTAL CARE, PSYCHOTHERAPY, REHABILITATION SERVICES BY A LICENSED PRACTITIONER</li> <li>• HOSPITALIZATION OR OUTPATIENT TREATMENT</li> <li>• NURSING CARE, NURSING HOME CARE</li> <li>• PRESCRIPTIVE DRUGS AND OVER-THE-COUNTER MEDICATION, IF PRESCRIBED</li> <li>• MEDICAL SUPPLIES, SICK ROOM EQUIPMENT (RENTAL), OTHER PRESCRIBED EQUIPMENT</li> <li>• HEALTH/HOSPITALIZATION INSURANCE POLICY PREMIUMS (<u>NOT</u> ACCIDENT, INCOME MAINTENANCE, OR LUMP SUM SETTLEMENT POLICY PREMIUMS)</li> <li>• MEDICARE PREMIUMS</li> <li>• COSTS OF DENTURES, HEARING AIDS, AND PROSTHETICS</li> <li>• COSTS ASSOCIATED WITH SEEING EYE OR HEARING DOG , OTHER ATTENDANT ANIMALS</li> <li>• COSTS OF EYE GLASSES, IF PRESCRIBED</li> <li>• COSTS OF TRANSPORTATION AND LODGING TO OBTAIN MEDICAL TREATMENT</li> <li>• COSTS OF MAINTAINING AN ATTENDANT, HOMEMAKER, HOUSEKEEPER, HOME HEALTH AIDE, OR CHILD CARE SERVICE NECESSARY DUE TO AGE, INFIRMITY, OR ILLNESS</li> <li>• TELEPHONE FEES FOR AMPLIFIERS AND WARNING SIGNALS FOR HANDICAPPED PERSONS, COSTS OF TYPEWRITER EQUIPMENT FOR THE DEAF (DO NOT ENTER AS SHELTER COSTS)</li> <li>• \$73 SPECIAL PRESCRIPTION ALLOWANCE FOR HOLDERS OF MEDICARE – APPROVED PRESCRIPTION DRUG DISCOUNT CARDS. THIS DEDUCTION WILL END DECEMBER 2005 IF CARD IS RECEIVED IN 2005 OR AFTER 24 MONTHS IF CARD IS RECEIVED IN 2004</li> </ul>

# HEAD OF HOUSEHOLD

\* PART VI.D

HH MAY SELECT ANY ADULT MEMBER. HOWEVER, IF THE HH DOES NOT MAKE A SELECTION OR THE SELECTION WAS NOT TIMELY OR ALL ADULT MEMBERS DID NOT AGREE ON THE SELECTION, THE AGENCY WOULD SELECT THE HEAD OF HH. IN THE EVENT OF A WORK REGISTRATION, VOLUNTARY QUIT OR WORK REDUCTION VIOLATION (V.D.3), THE PRINCIPAL WAGE EARNER (PWE) RULE MAY APPLY.

THE HH INCLUDES A PARENT/CARETAKER  
AND CHILD COMBINATION

- ADULT PARENT AND CHILD OF ANY AGE, OR
- ADULT WITH PARENTAL CONTROL AND CHILD UNDER 18

**AND**

THE HH SELECTS THE PARENT/CARETAKER AS HEAD OF HH

**AND**

ALL ADULTS IN THE HH AGREE ON THE SELECTION

**AND**

**SELECTION BY HH WAS TIMELY**

- APPLICATION/REAPPLICATION: BY DAY 30
- RECERTIFICATION: BY VERIFICATION DEADLINE
- HH COMPOSITIONS CHANGE: BY VERIFICATION DEADLINE

**NO** ↓

- PWE RULE MAY APPLY

**YES** ↓

- PWE RULE DOES NOT APPLY
- HH SELECTION "STANDS"

**IN THE EVENT OF A WORK REGISTRATION, VOLUNTARY QUIT, OR WORK REDUCTION VIOLATION, DETERMINE WHETHER THE PWE RULES APPLIES**

HH SELECTED THE  
PARENT/CARETAKER AS  
HEAD OF HH



- PWE RULE DOES NOT APPLY
- HH SELECTION "STANDS"

HH SELECTED ANY  
OTHER ADULT AS HEAD  
OF HH



- IF THE PERSON SELECTED AS HEAD OF HH IS AGE 16 OR OLDER AND LIVING WITH PARENT/CARETAKER
- AND**
- THE PARENT/CARETAKER OF THIS PERSON IS
    - SUBJECT TO AND PARTICIPATING IN ESP; OR
    - AN APPLICANT/RECIPIENT OF UNEMPLOYMENT COMPENSATION; OR
    - WORKING 30 HRS/WK OR RECEIVING EARNINGS = 30 HRS/WK X MINIMUM WAGE

**NO** ↓

- PWE RULE APPLIES
- PWE SELECTION "STANDS"

AGENCY SELECTED THE  
HEAD OF HH



**YES** ↓

- PWE RULE DOES NOT APPLY
- HH/AGENCY SELECTION "STANDS"

# WORK REGISTRATION

\* PART VIII.A

FOR NON-FSET AGENCIES, EVALUATE AND DOCUMENT EACH HH MEMBER'S WORK REGISTRATION STATUS AT APPLICATION. REVIEW AND UPDATE STATUS AT RECERTIFICATION. FOR FSET AGENCIES, REGISTER NON-EXEMPT MEMBERS AT APPLICATION, REAPPLICATION, AND EVERY 12 MONTHS THEREAFTER. REGISTER NEW MEMBERS ADDED DURING THE CERTIFICATION PERIOD AT RECERTIFICATION. ADVISE E&T WORKER OF ANY CHANGE WITHIN 30 DAYS FROM THE DATE THE CHANGE BECOMES KNOWN.

## 1. EXEMPTION CRITERIA

### EXEMPT FROM WORK REGISTRATION

- UNDER AGE 16 OR AT LEAST AGE 60
- AGE 16 OR 17 AND NOT HEAD OF HH
- ESP REGISTRANT (TANF, GR RECIPIENTS)
- PARENT/CARETAKER OF A CHILD UNDER AGE 6 (LIMITED TO ONE PARENT).
- ATTENDANT FOR AN INCAPACITATED PERSON. NOTE: THIS PERSON IS NOT REQUIRED TO BE A HH MEMBER
- APPLICANT OR RECIPIENT OF UNEMPLOYMENT COMPENSATION IN VIRGINIA
- REGULAR PARTICIPANT IN AN ALCOHOL/DRUG TREATMENT PROGRAM
- EMPLOYED FOR CASH WAGES IN ANY AMOUNT OR SELF EMPLOYED A MINIMUM OF 30 HRS/WK OR RECEIVING EARNINGS = 30 HRS/WK X MINIMUM WAGE
- "OBVIOUS" OR SUBSTANTIATED PHYSICAL/MENTAL DISABILITY
- "ELIGIBLE" STUDENT ENROLLED HALF-TIME (SEE "STUDENT" SECTION)
- ANY PERSON ENROLLED HALF-TIME IN ANY SCHOOL OR TRAINING PROGRAM

## 2. LOSS OF EXEMPTION

NON-FSET AGENCIES ONLY DOCUMENT CHANGE IN STATUS.

### RESULT OF A CHANGE REQUIRED TO BE REPORTED

- REGISTER THE PERSON WHEN THE CHANGE IS REPORTED
- GIVE/MAIL THE REGISTRATION FORM
- IF THE FORM IS NOT RECEIVED WITHIN 10 DAYS, SEND ADVANCE NOTICE

### RESULT OF A CHANGE NOT REQUIRED TO BE REPORTED

- REGISTER THE PERSON AT RECERTIFICATION

## 3. SANCTIONS FOR NONCOMPLIANCE

DISQUALIFY ANY HH MEMBER OTHER THAN THE HEAD OF HH WHO REFUSES OR FAILS TO COMPLY. IF THE HEAD OF HH REFUSES OR FAILS TO COMPLY, DISQUALIFY THE ENTIRE HH. USE SANCTION NOTICE.

## 4. REESTABLISHING ELIGIBILITY

### ELIGIBILITY IS REESTABLISHED IF

- SANCTION PERIOD EXPIRES AND THE PERSON COMPLIES.
- PERSON WHO CAUSED THE SANCTION LEAVES THE HH OR BECOMES EXEMPT FROM WORK REGISTRATION FOR SOME REASON OTHER THAN BEING AN ESP REGISTRANT OR AN APPLICANT/RECIPIENT OF UNEMPLOYMENT COMPENSATION

# VOLUNTARY QUIT/WORK REDUCTION

\*PART VIII.B

AT APPLICATION, THE AGENCY MUST EXPLAIN THE CONSEQUENCES OF THE HEAD OF HH OR ANOTHER HH MEMBER VOLUNTARILY QUITTING A JOB OR REDUCING THE HOURS WORKED TO LESS THAN 30 HOURS/WEEK WITHOUT GOOD CAUSE AND THE CONSEQUENCES OF A PERSON JOINING THE HH AS ITS HEAD IF THAT PERSON HAS VOLUNTARILY QUIT OR REDUCED HOURS WORKED.

## 1. GOOD CAUSE

### GOOD CAUSE FOR LEAVING EMPLOYMENT INCLUDES BUT IS NOT LIMITED TO THE FOLLOWING

- DISCRIMINATION BY THE EMPLOYER
- UNREASONABLE WORK DEMANDS OR CONDITIONS, SUCH AS NOT BEING PAID ON SCHEDULE
- HALF-TIME ENROLLMENT IN A SCHOOL OR TRAINING THAT REQUIRES PERSON TO QUIT
- ANOTHER HH MEMBER ACCEPTS WORK OR ENROLLS HALF-TIME IN A SCHOOL OR TRAINING PROGRAM, WHICH REQUIRES HH TO MOVE AND PWE TO QUIT
- RESIGNATION BY PERSON UNDER AGE 60 WHICH IS RECOGNIZED BY THE EMPLOYER AS RETIREMENT
- ACCEPTANCE OF A "BONA FIDE" JOB OFFER OF 20 HRS/WK OR EARNINGS = 20 HRS/WK X MINIMUM WAGE. GOOD CAUSE IS SATISFIED EVEN IF "BONA FIDE" OFFER DOES NOT MATERIALIZE.
- LEAVING A JOB IN WHICH WORKER FREQUENTLY MOVES, SUCH AS MIGRANT LABOR OR CONSTRUCTION
- CIRCUMSTANCES BEYOND PERSON'S CONTROL, SUCH AS ILLNESS, ILLNESS OF ANOTHER HH MEMBER, HH EMERGENCY, OR LACK OF TRANSPORTATION.
- UNSUITABLE EMPLOYMENT
  - PAY IS LESS THAN MINIMUM WAGE OR LESS THAN 80% X MINIMUM WAGE IF NOT UNDER FEDERAL GUIDELINES. INCLUDES "EXPECTED" PIECE WORK PAY.
  - REQUIRES JOINING OR NOT JOINING A LABOR ORGANIZATION
  - WORK IS AT A SITE SUBJECT TO A STRIKE OR LOCKOUT
  - WORK IS HAZARDOUS TO SAFETY OR HEALTH
  - PERSON IS PHYSICALLY OR MENTALLY UNFIT TO PERFORM THE WORK. MUST BE SUBSTANTIATED BY A MEDICAL STATEMENT.
  - DAILY ROUND TRIP TRAVEL, EXCLUDING TIME TO/FROM DAY CARE, EXCEEDS TWO HOURS.
  - DISTANCE IS TOO FAR TO WALK AND OTHER TRANSPORTATION IS NOT AVAILABLE
  - TYPE OF WORK OR WORKING HOURS CONFLICTS WITH PERSON'S RELIGION

## 2. EXEMPTION CRITERIA

SAME AS THE EXEMPTION CRITERIA FOR WORK REGISTRATION **EXCEPT** FOR THE EXEMPTION FOR EMPLOYMENT AND TANF/GR REGISTRATION.

# VOLUNTARY QUIT/WORK REDUCTION

(CONTINUED)

## 3. DETERMINATION OF VOLUNTARY QUIT/WORK REDUCTION

VOLUNTARY QUIT INCLUDES NOT ACCEPTING A RENEWAL CONTRACT WITH COMPARABLE TERMS; DOES NOT INCLUDE TERMINATING SELF-EMPLOYMENT, RESIGNING AT THE DEMAND OF AN EMPLOYER, OR NOT REENLISTING IN THE MILITARY.

### DETERMINE IF VOLUNTARY QUIT OCCURRED

- EMPLOYED AT LEAST 20 HRS/WK OR RECEIVES WEEKLY EARNINGS = 20 HRS/WK X MINIMUM WAGE
- VOLUNTARY QUIT WAS WITHIN 60 DAYS OF APPLICATION OR ANY TIME THEREAFTER
- VOLUNTARY QUIT WAS WITHOUT GOOD CAUSE

### DETERMINE IF WORK REDUCTION OCCURRED

- EMPLOYED MORE THAN 30 HRS/WK
- HOURS REDUCED TO LESS THAN 30 HRS/WK
- WORK REDUCTION WAS WITHIN 60 DAYS OF APPLICATION OR ANY TIME THEREAFTER
- WORK REDUCTION WAS WITHOUT GOOD CAUSE

**THEN**

DETERMINE IF THE PERSON WAS THE DESIGNATED HEAD OF HH OR IF THE PWE RULE APPLIES

**THEN**

DETERMINE IF THE PERSON WAS EXEMPT FROM WORK REGISTRATION AT APPLICATION OR ON THE DAY OF VOLUNTARY QUIT OR WORK REDUCTION

# VOLUNTARY QUIT/WORK REDUCTION

(CONTINUED)

## 4. SANCTIONS FOR VOLUNTARY QUIT/WORK REDUCTION

DISQUALIFY ANY HH MEMBER OTHER THAN THE HEAD OF HH WHO QUILTS A JOB OR REDUCES HOURS WORKED TO LESS THAN 30 HOURS/WEEK. IF THE HEAD OF HH QUILTS OR REDUCES HOURS WORKED, DISQUALIFY THE ENTIRE HH. USE SANCTION NOTICE.

### IF CASE IS PENDING

- BEGIN SANCTION THE DAY OF THE QUIT OR WORK REDUCTION
- HH MEMBER: DISQUALIFY MEMBER  
HEAD OF HH: DENY APPLICATION

### IF CASE IS ONGOING

- BEGIN SANCTION 1<sup>ST</sup> MONTH AFTER 10 DAY NOTICE PERIOD
- HH MEMBER: DISQUALIFY MEMBER  
HEAD OF HH: CLOSE CASE

## 5. SANCTION PERIODS

### APPLYING HOUSEHOLD

- 1<sup>ST</sup> VIOLATION: 30 DAYS
- 2<sup>ND</sup> VIOLATION: 90 DAYS
- 3<sup>RD</sup> VIOLATION: 180 DAYS

### ONGOING HOUSEHOLD

- 1<sup>ST</sup> VIOLATION: 1 MONTH
- 2<sup>ND</sup> VIOLATION: 3 MONTHS
- 3<sup>RD</sup> VIOLATION: 6 MONTHS

NOTE: SANCTION PERIOD SHALL BEGIN WITH THE DATE OF THE ACTUAL QUIT OR WORK REDUCTION

## 6. REESTABLISHING ELIGIBILITY

### ELIGIBILITY IS REESTABLISHED IF

- SANCTION PERIOD EXPIRES
- PERSON WHO CAUSED THE SANCTION LEAVES THE HH OR BECOMES EXEMPT FROM WORK REGISTRATION FOR SOME REASON OTHER THAN BEING AN ESP REGISTRANT OR AN APPLICANT/RECIPIENT OF UNEMPLOYMENT COMPENSATION

NOTE: THE SANCTION FOLLOWS THE PERSON WHO CAUSED THE SANCTION. IF THIS PERSON JOINS ANOTHER HOUSEHOLD, THE PERSON REMAINS DISQUALIFIED FOR THE BALANCE OF THE SANCTION PERIOD. IF THE PERSON JOINS ANOTHER HOUSEHOLD AS HEAD OF HH, THAT HOUSEHOLD BECOMES INELIGIBLE FOR THE BALANCE OF THE SANCTION PERIOD.

# WORK REQUIREMENT

\*PART XV

## 1. AT APPLICATION OR IF ASSISTANCE IS REQUESTED FOR A NEW HH MEMBER, EVALUATE WHETHER THE PERSON IS SUBJECT TO THE WORK REQUIREMENT.

PERSON IS AT LEAST 18 BUT NOT YET 50

NO

YES

- WORK REQUIREMENT DOES NOT APPLY UNTIL THE MONTH FOLLOWING THE MONTH THE PERSON TURNS 18.
- WORK REQUIREMENT NO LONGER APPLIES BEGINNING THE MONTH FOLLOWING THE MONTH THE PERSON TURNS 50.
- TRACKING IS NOT REQUIRED UNLESS THE WORK REQUIREMENT APPLIES.

### PERSON IS

- LIVING IN A HH CONTAINING A CHILD LESS THAN 18; OR
- PREGNANT; OR
- MEDICALLY CERTIFIED AS UNABLE TO WORK; OR
- LIVING IN AN EXEMPT LOCALITY OR
- OTHERWISE EXEMPT FROM WORK REGISTRATION (SEE PAGE 24)

YES

NO

- PERSON IS NOT SUBJECT TO THE WORK REQUIREMENT
- BENEFITS DO NOT COUNT AGAINST THE Y1/Y2 LIMIT
- TRACKING IS REQUIRED

- PERSON IS SUBJECT TO THE WORK REQUIREMENT
- DETERMINE WHETHER THE PERSON MEETS THE WORK REQUIREMENT

### PERSON IS

- WORKING FOR CASH WAGES OR IN-KIND BENEFITS AT LEAST 20 HRS/WK AVERAGED MONTHLY; OR
- SERVING AS A VOLUNTEER OR IN A WORK EXPERIENCE PROGRAM FOR FSET FOR A NUMBER OF HRS/MO AT LEAST EQUAL TO THE HOUSEHOLD'S SHARE OF THE FS ALLOTMENT ÷ FED MIN. WAGE; OR
- PARTICIPATING IN A DSS WORK PROGRAM (E.G., FSET) OTHER THAN JOB SEARCH AT LEAST 20 HRS/WK; OR
- PARTICIPATING IN A NON-DSS WORK PROGRAM (E.G., WIA) AT LEAST 20 HRS/WK; OR COMBINATION OF ABOVE ACTIVITIES;
- WITH GOOD CAUSE FOR NOT COMPLETING WORK ACTIVITY
- PARTICIPATING IN WORK FARE

YES

NO

- PERSON MEETS THE WORK REQUIREMENT
- BENEFITS DO NOT COUNT AGAINST THE Y1/Y2 LIMIT
- TRACKING IS REQUIRED

- PERSON DOES NOT MEET THE WORK REQUIREMENT
- BENEFITS COUNT AGAINST THE Y1/Y2 LIMIT
- TRACKING IS REQUIRED



# WORK REQUIREMENT

(CONTINUED)

## 2. IF THE PERSON IS SUBJECT TO THE WORK REQUIREMENT, EVALUATE Y1 BENEFITS.

HAS THERE BEEN PRIOR PARTICIPATION IN THE FOOD STAMP PROGRAM IN VIRGINIA?

↓ NO

### DETERMINE 36 MONTH PERIOD

- 36-MONTH PERIOD BEGINS 1<sup>ST</sup> MONTH THE PERSON IS CERTIFIED TO RECEIVE BENEFITS

↓

- COMPLETE TRACKING INFORMATION

↓  
↓  
↓  
↓  
↓  
↓  
↓  
↓  
↓  
↓  
↓

- PERSON IS ENTITLED TO 3 MONTHS OF Y1 BENEFITS
- Y1 MONTHS DO NOT NEED TO BE CONSECUTIVE

↓ YES

### DETERMINE 36 MONTH PERIOD

- 36-MONTH PERIOD BEGAN 1<sup>ST</sup> MONTH THE PERSON WAS CERTIFIED TO RECEIVE BENEFITS. A NEW 36-MONTH PERIOD WILL BEGIN THE MONTH AFTER THE PRIOR 36-MONTH PERIOD EXPIRES.

↓

- COMPLETE OR UPDATE THE TRACKING INFORMATION TO SHOW PRIOR PARTICIPATION DURING THE 36 MONTH PERIOD
- COUNT AS Y1 ANY FULL MONTH IN WHICH THE PERSON PARTICIPATED
- DO NOT COUNT AS Y1 ANY MONTH IN WHICH THE HOUSEHOLD RECEIVES PRORATED BENEFITS
- DO NOT COUNT AS Y1 ANY MONTH IN WHICH THE PERSON DID NOT PARTICIPATE, E.G., ALLOTMENT WAS PRORATED TO ZERO, REPAID CLAIM CANCELLED PARTICIPATION ETC.
- DO NOT COUNT AS Y1 ANY MONTH IN WHICH THE REQUIREMENT

↓

- DETERMINE THE NUMBER OF REMAINING MONTHS OF Y1 BENEFITS
- IF 3 MONTHS OF Y1 BENEFITS HAVE BEEN RECEIVED, DETERMINE THE PERSON'S ENTITLEMENT TO Y2 BENEFITS, PER STEP 5.

# WORK REQUIREMENT

(CONTINUED)

## 3. DETERMINE THE APPROPRIATE CERTIFICATION PERIOD BASED ON THE NUMBER OF Y1 MONTHS REMAINING. DELETE A WORK REQUIREMENT PERSON WITH AN ADVANCE NOTICE.

A PERSON SUBJECT TO THE WORK REQUIREMENT APPLIES FOR ASSISTANCE

- IF THE PERSON IS ENTITLED TO 3 MONTHS OF Y1 BENEFITS, CERTIFY THE HH FOR 6 MONTHS USING E9 CODE TO MAKE UP THE DIFFERENCE
- IF THE PERSON IS ENTITLED TO LESS THAN 3 MONTHS OF Y1 BENEFITS, CERTIFY THE HH FOR 6 MONTHS USING E9 CODE TO MAKE UP THE DIFFERENCE
- IF THE PERSON HAS USED UP THE ENTITLEMENT TO Y1 BENEFITS, CERTIFY THE REMAINING HH FOR UP TO 12 MONTHS, IF APPROPRIATE.

A PERSON SUBJECT TO THE WORK REQUIREMENT IS ADDED TO AN ONGOING HOUSEHOLD  
OR  
AN ONGOING HH MEMBER EXEMPT FROM THE WORK REQUIREMENT LOSES THE EXEMPTION.

- CONTINUE THE CERTIFICATION. ESTABLISH A SPECIAL REVIEW, DELETE PERSON OR CLOSE THE CASE AFTER THE 3<sup>RD</sup> Y1 MONTH

## 4. IF AN ONGOING HH MEMBER EXEMPT FROM THE WORK REQUIREMENT LOSES THE EXEMPTION, EVALUATE THE CHANGE IN STATUS.

THE LOSS OF EXEMPTION WAS THE RESULT OF A CHANGE REQUIRED TO BE REPORTED PER THE FOOD STAMP POLICY MANUAL. XIV.A.1

↓ NO



↓ YES

THE CHANGE WAS REPORTED TIMELY?

↓ NO

↓ YES

IF AN OVERISSUANCE OCCURRED,  
ESTABLISH A HH-CAUSED CLAIM



- CHANGE THE STATUS FROM EXEMPT TO NON-EXEMPT FOR THE MONTH FOLLOWING THE MONTH THE CHANGE OCCURS
- UPDATE THE TRACKING INFORMATION
- DETERMINE ENTITLEMENT TO Y1 BENEFITS

# WORK REQUIREMENT

(CONTINUED)

## 5. IF ASSISTANCE IS REQUESTED FOR A PERSON CURRENTLY SUBJECT TO THE WORK REQUIREMENT AND THE PERSON HAS ALREADY RECEIVED 3 MONTHS OF Y1 BENEFITS, EVALUATE Y2 BENEFITS.

AFTER RECEIPT OF 3 MONTHS OF Y1 BENEFITS, THE PERSON MUST HAVE BEEN DENIED OR WOULD HAVE BEEN DENIED AS A RESULT OF THE WORK REQUIREMENT POLICY



EVALUATE WHETHER THE PERSON HAS REGAINED ELIGIBILITY

DURING A 30-DAY PERIOD WITHIN THE 36 MONTH PERIOD WHILE NOT ELIGIBLE FOR FOOD STAMPS, HAS THE PERSON.....

- WORKED FOR CASH WAGES FOR 80 HRS OR MORE? OR,
- PARTICIPATED IN A WORK PROGRAM FOR 80 HRS OR MORE? OR,
- PARTICIPATED IN WORK FARE?

⇓ NO

- NON-EXPEDITED: WILL THE 30 DAY/80HR REQUIREMENT BE COMPLETED IN THE MONTH OF APPLICATION?
- EXPEDITED: WILL THE 30 DAY/80HR REQUIREMENT BE COMPLETED IN THE 7 DAY EXPEDITED TIME PERIOD?

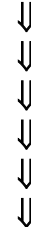
⇓ NO

PERSON IS INELIGIBLE. PERSON MAY REAPPLY ONCE 30 DAY/80 HR REQUIREMENT IS MET.

⇓ YES

PERSON HAS REGAINED ELIGIBILITY

⇓ YES



IS THE PERSON CURRENTLY WORKING FOR CASH WAGES AT LEAST 20 HRS/WK OR PARTICIPATING IN A WORK PROGRAM

⇓ NO

- BENEFITS COUNT AGAINST Y2 LIMIT, UNLESS THE PERSON IS OTHERWISE EXEMPT FROM THE WORK REQUIREMENT
- Y2 MONTHS MUST BE CONSECUTIVE. THE 3-MONTH PERIOD WILL COUNT EVEN IF THE PERSON DOES NOT RECEIVE BENEFITS FOR THE ENTIRE PERIOD.
- AFTER Y2 LIMIT IS MET, PERSON IS INELIGIBLE UNLESS THE PERSON REGAINS ELIGIBILITY (AGAIN) AND IS WORKING AT LEAST 20 HRS/WK OR IS PARTICIPATING IN A WORK PROGRAM OR UNLESS THE PERSON IS OTHERWISE EXEMPT FROM THE WORK REQUIREMENT

⇓ YES

- BENEFITS DO NOT COUNT AGAINST Y2 LIMIT
- IF PERSON LOSES THE JOB, REDUCES WORK BELOW 20 HR/WK, OR LEAVES THE WORK PROGRAM, BENEFITS NOW COUNT AGAINST Y2 LIMIT, UNLESS THE PERSON IS OTHERWISE EXEMPT FROM THE WORK REQUIREMENT.
- AFTER Y2 LIMIT IS MET, PERSON IS INELIGIBLE UNLESS THE PERSON REGAINS ELIGIBILITY (AGAIN) AND IS WORKING AT LEAST 20 HRS/WK OR IS PARTICIPATING IN A WORK PROGRAM OR UNLESS THE PERSON IS OTHERWISE EXEMPT FROM THE WORK REQUIREMENT

# WORK REQUIREMENT

(CONTINUED)

## LABOR SURPLUS/ UNEMPLOYMENT RATE

JULY 2005 – JUNE 2006

- AMELIA
- AMHERST
- APPOMATTOX
- BEDFORD
- BLAND
- BRISTOL
- BRUNSWICK
- BUCHANAN
- BUCKINGHAM
- CAMPBELL
- CARROLL
- CHARLES CITY
- CHARLOTTE
- CUMBERLAND
- DANVILLE
- DICKENSON
- DINWIDDIE
- FRANKLIN CO.
- GALAX
- GILES
- GRAYSON
- GREENSVILLE/  
EMPORIA
- HALIFAX
- HENRY/  
MARTINSVILLE
- HOPEWELL
- LEE
- LUNENBURG
- LYNCHBURG
- MECKLENBURG
- NORTON
- NOTTOWAY
- PAGE
- PATRICK
- PETERSBURG
- PITTSYLVANIA
- PRINCE EDWARD
- PRINCE GEORGE
- PULASKI
- RUSSELL
- SCOTT
- SMYTH
- SURRY
- SUSSEX
- TAZEWELL
- WASHINGTON
- WILLIAMSBURG
- WYTHE

## LABOR SURPLUS/ UNEMPLOYMENT RATE

JULY 2004 – JUNE 2005

- APPOMATTOX
- BUCHANAN
- CARROLL
- DANVILLE
- DICKENSON
- GALAX
- GRAYSON
- HALIFAX
- HENRY/MARTINSVILLE
- LANCASTER
- LUNENBURG
- MECKLENBURG
- NORTHUMBERLAND
- PATRICK
- PETERSBURG
- PITTSYLVANIA
- PULASKI
- SMYTH
- WILLIAMSBURG
- WYTHE

## LABOR SURPLUS/ UNEMPLOYMENT RATE

MAY 2003 – JUNE 2004

- APPOMATTOX
- BLAND
- BUCHANAN
- CARROLL
- DANVILLE
- DICKENSON
- GALAX
- GILES
- GRAYSON
- HALIFAX
- HENRY/MARTINSVILLE
- LANCASTER
- LUNENBURG
- MECKLENBURG
- NORTHUMBERLAND
- NORTON
- PATRICK
- PETERSBURG
- PITTSYLVANIA
- PULASKI
- RUSSELL
- SMYTH
- SURRY
- WILLIAMSBURG
- WIS
- WYTHE

## LABOR SURPLUS

JULY 2001 – APRIL 2003

- ACCOMACK
- BUCHANAN
- CARROLL
- DANVILLE
- DICKENSON
- GILES
- GRAYSON (3/02)
- HALIFAX
- HENRY/  
MARTINSVILLE (3/02)
- LEE
- NORTON
- RUSSELL
- SURRY
- TAZEWELL
- WISE

# DISQUALIFIED PERSONS

\* PART XII.E

<p><b>THE TREATMENT OF DISQUALIFIED (DISQ) PERSONS DEPENDS ON THE REASON FOR THE DISQUALIFICATION</b></p>	<ul style="list-style-type: none"> <li>• <b>FAILURE TO OBTAIN OR REFUSAL TO PROVIDE AN SSN</b></li> <li>• <b>U.S. CITIZENSHIP QUESTIONABLE</b></li> <li>• <b>INELIGIBLE ALIEN</b></li> <li>• <b>PERSON WHO HAS HAD 3 Y1 OR Y2 MONTHS OF BENEFITS</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>FALSIFYING IDENTITY, RESIDENCE TO GET FOOD STAMPS IN MORE THAN ONE LOCALITY</b></li> <li>• <b>WORK REGISTRATION, WORKFARE, VLNTARY QUIT, WORK REDUCTN</b></li> <li>• <b>FRAUD</b></li> <li>• <b>FOOD STAMP TRAFFICKING</b></li> <li>• <b>FLEEING FELON, PAROLE OR PROBATION VIOLATION</b></li> <li>• <b>DRUG RELATED FELONY CONVICTION AFTER 8/22/96</b></li> </ul>
<p><b>1. RESOURCES</b></p> <p><b>2. MAXIMUM RESOURCE LIMITS</b></p> <p><b>3. INCOME</b></p> <p><b>4. EARNED INCOME DEDUCTION</b></p> <p><b>5. INCOME SCREENING</b></p> <p><b>6. MAXIMUM INCOME LIMITS</b></p> <p><b>7. HH SHELTER EXPENSES BILLED TO, PAID BY DISQ PERSON</b></p> <p><b>8. SHELTER MAXIMUM</b></p> <p><b>9. UTILITY AND PHONE STANDARD</b></p> <p><b>10. HOMELESS SHELTER STANDARD</b></p> <p><b>11. MEDICAL EXPENSES OF DISQ PERSON</b></p> <p><b>12. HH DEPENDENT CARE EXPENSES BILLED TO, PAID BY DISQ PERSON</b></p> <p><b>13. MANDATORY CHILD SUPPORT PAYMENTS</b></p> <p><b>14. BENEFIT LEVEL</b></p>	<p>1. COUNT PERSON'S RESOURCES</p> <p>2. DO NOT INCLUDE PERSON WHEN MAKING MAXIMUM RESOURCE LIMIT DECISIONS</p> <p>3. COUNT HH'S PRORATA SHARE OF PERSON'S INCOME</p> <p>4. APPLY TO HH'S PRORATA SHARE OF PERSON'S INCOME</p> <p>5. DO NOT INCLUDE PERSON WHEN MAKING DECISION WHETHER TO DO GROSS INCOME SCREENING</p> <p>6. DO NOT INCLUDE PERSON WHEN MAKING MAXIMUM INCOME LIMIT DECISIONS</p> <p>7. ALLOW HH'S PRORATA SHARE OF THESE EXPENSES.</p> <p>8. UNLIMITED SHELTER EXPENSES DO NOT APPLY IF THE ONLY ELDERLY OR DISABLED PERSON IS DISQUALIFIED</p> <p>9. INCLUDE PERSON WHEN DETERMINING NUMBER OF PERSONS IN THE DWELLING ALLOW ENTIRE STANDARD TO WHICH HH IS ENTITLED</p> <p>10. ALLOW ENTIRE STANDARD</p> <p>11. ALLOW HH'S PRORATA SHARE OF PERSON'S EXPENSES IN EXCESS OF \$35</p> <p>12. ALLOW HH'S PRORATA SHARE OF THESE EXPENSES</p> <p>13. ALLOW HH'S PRORATA SHARE OF THESE EXPENSES</p> <p>14. DO NOT INCLUDE PERSON WHEN DETERMINING HH SIZE FOR ASSIGNING BENEFIT LEVEL</p>	<p>1. COUNT PERSON'S RESOURCES</p> <p>2. DO NOT INCLUDE PERSON WHEN MAKING MAXIMUM RESOURCE LIMIT DECISIONS</p> <p>3. COUNT PERSON'S ENTIRE INCOME</p> <p>4. APPLY TO PERSON'S ENTIRE INCOME</p> <p>5. DO NOT INCLUDE PERSON WHEN MAKING DECISION WHETHER TO DO GROSS INCOME SCREENING</p> <p>6. DO NOT INCLUDE PERSON WHEN MAKING MAXIMUM INCOME LIMIT DECISIONS</p> <p>7. ALLOW ENTIRE HH EXPENSES</p> <p>8. UNLIMITED SHELTER EXPENSES DO NOT APPLY IF THE ONLY ELDERLY OR DISABLED PERSON IS DISQUALIFIED</p> <p>9. INCLUDE PERSON WHEN DETERMINING NUMBER OF PERSONS IN THE DWELLING ALLOW ENTIRE STANDARD TO WHICH HH IS ENTITLED</p> <p>10. ALLOW ENTIRE STANDARD</p> <p>11. ALLOW PERSON'S EXPENSE IN EXCESS OF \$35</p> <p>12. ALLOW ENTIRE HH EXPENSES</p> <p>13. ALLOW ENTIRE HH EXPENSES</p> <p>14. DO NOT INCLUDE PERSON WHEN DETERMINING HH SIZE FOR ASSIGNING BENEFIT LEVEL</p>

**HH'S PRORATA SHARE:**

1. DIVIDE THE INCOME OR EXPENSE AMOUNT BY THE TOTAL NUMBER OF HH MEMBERS INCLUDING ALL DISQUALIFIED PERSONS
2. MULTIPLY THIS AMOUNT TIMES THE TOTAL NUMBER OF **ELIGIBLE** HH MEMBERS
3. COUNT THIS AMOUNT TO THE HH

# HANDLING CHANGES

\* PART XIV.A.2

THE AGENCY MUST ACT ON THE FOLLOWING CHANGES WITHIN 10 DAYS OF THE REPORT:

- **CHANGES REPORTED BY THE HOUSEHOLD**
- **CHANGES PUT IN ADAPT FOR OTHER PROGRAMS**
- **CHANGES THAT PREVENT DUPLICATE PARTICIPATION**
- **CHANGES THAT ARE VERIFIED ON RECEIPT**

ARE THERE OTHER CHANGES? IF YES, DETERMINE:

DID THE HOUSEHOLD HAVE TO REPORT THE CHANGE?

**YES** ↓

**NO** ↓

EVALUATE THE CHANGE WITHIN 10 DAYS

EVALUATE THE CHANGE AT RECERTIFICATION  
OR FOR THE INTERIM REPORT

# HANDLING CHANGES

\* PART XIV.A.2

THE AGENCY MUST ACT ON ONLY CERTAIN CHANGES WITHIN 10 DAYS OF THE REPORT OF THE CHANGE. SEE PAGE 28. ALL OTHER CHANGES MUST BE ACTED ON AT RECERTIFICATION OR DURING THE INTERIM REPORT EVALUATION.

## 1. CHANGE OCCURS AFTER THE APPLICATION IS FILED AND BEFORE DISPOSITION IS DETERMINED

### HH COMPOSITION OR RESOURCES

- MAKE THE CHANGE FOR THE MONTH FOLLOWING THE MONTH THE CHANGE WAS REPORTED

### INCOME OR EXPENSES

- ALLOW 10 DAYS FOR VERIFICATIONS
- MAKE THE CHANGE FOR THE MONTH VERIFICATIONS ARE PROVIDED

## 2. CHANGE OCCURS DURING THE CERTIFICATION PERIOD: DETERMINE WHETHER HH CONTINUES TO BE ELIGIBLE

### ELIGIBILITY UNKNOWN

- SEND THE REQUEST FOR VERIFICATION TO REQUEST HH CONTACT AND/OR VERIFICATIONS. SEND NO NOTICE IF HH RESPONDS AND IS STILL ELIGIBLE WITH NO ALLOTMENT CHANGE. SEND APPROPRIATE NOTICE IF ELIGIBILITY OR BENEFITS CHANGE. SEND NOTICE TO CLOSE IF HH DOES NOT RESPOND WITHIN 10 DAYS.

### INELIGIBLE

- SEND ADVANCE NOTICE TO CLOSE THE CASE FOR THE 1<sup>ST</sup> MONTH AFTER THE 10-DAY NOTICE PERIOD

## 3. IF HH CONTINUES TO BE ELIGIBLE, DETERMINE WHETHER THE BENEFIT AMOUNT WILL CHANGE

### CHANGE UNKNOWN

- SEND THE REQUEST FOR VERIFICATION TO REQUEST HH CONTACT AND/OR VERIFICATIONS. SEND NO NOTICE IF HH RESPONDS AND IS STILL ELIGIBLE WITH NO ALLOTMENT CHANGE. SEND APPROPRIATE NOTICE IF ELIGIBILITY OR BENEFITS CHANGE. SEND NOTICE TO CLOSE IF HH DOES NOT RESPOND WITHIN 10 DAYS.

### NO CHANGE

- OBTAIN VERIFICATION PRIOR TO RECERTIFICATION

# HANDLING CHANGES (CONTINUED)

## 4. IF THE BENEFIT AMOUNT WILL CHANGE, DETERMINE WHEN THE ALLOTMENT MUST BE CHANGED

### DECREASE IN ALLOTMENT

- MAKE CHANGE FOR THE 1<sup>ST</sup> MONTH AFTER THE 10-DAY NOTICE PERIOD
- OBTAIN VERIFICATION PRIOR TO RECERTIFICATION OR FOR THE INTERIM REPORT

### INCREASE IN ALLOTMENT

- MAKE CHANGE BY 1<sup>ST</sup> MONTH THAT IS 10 DAYS AFTER THE CHANGE IS REPORTED
- IF THE INCREASE IS DUE TO THE ADDITION OF A HH MEMBER OR THE LOSS OF AT LEAST \$50 IN HH INCOME, MAKE CHANGE BY 1<sup>ST</sup> MONTH AFTER THE MONTH THE CHANGE IS REPORTED. IF NECESSARY, A SUPPLEMENT MUST BE ISSUED BY THE 10<sup>TH</sup> OF THE 1<sup>ST</sup> MONTH AFTER THE CHANGE IS REPORTED
- OBTAIN VERIFICATION PRIOR TO THE 2<sup>ND</sup> MONTHLY ALLOTMENT REFLECTING CHANGE
- IF VERIFICATION NOT PROVIDED, CHANGE ALLOTMENT TO ORIGINAL AMOUNT

## 5. MULTIPLE CHANGES

### CHANGES WHICH ARE CLOSELY RELATED OR THE RESULT OF ONE ANOTHER

FOR EXAMPLE: CHANGE IN TANF/GR DUE TO CHANGE IN INCOME

- CHANGES SHOULD BE IMPLEMENTED TOGETHER

### CHANGES WHICH ARE NOT CLOSELY RELATED

FOR EXAMPLE: CHANGE IN SHELTER AND CHANGE IN INCOME

- CHANGES COULD BE IMPLEMENTED SEPARATELY

## 6. SUPPLEMENTS

SUPPLEMENTS MAY BE GIVEN IN THE SAME MONTH A DECREASE IN INCOME OR AN INCREASE IN EXPENSES OCCURS, AS LONG AS THE AGENCY GIVES THESE SUPPLEMENTS IN ALL SIMILAR CASES.

SUPPLEMENTS MAY NOT BE GIVEN IN THE SAME MONTH FOR A CHANGE IN HOUSEHOLD COMPOSITION.



# REPORTING REQUIREMENTS

HOUSEHOLDS MUST REPORT THESE CHANGES:

- IF THE GROSS INCOME IS OVER THE GROSS INCOME LIMIT (130% OF FEDERAL POVERTY LEVEL)
- ADDRESS CHANGES
- IF WORK HOURS GO UNDER 20 HOURS PER WEEK FOR HOUSEHOLD MEMBERS WHO ARE SUBJECT TO THE WORK REQUIREMENT.

HOUSEHOLDS MUST REPORT CHANGES WITHIN 10 DAYS BUT NO LATER THAN THE 10<sup>TH</sup> OF THE NEXT MONTH.

HOUSEHOLD SIZE	INCOME LIMITS			
	MONTHLY AMOUNT	WEEKLY AMOUNT	BI-WEEKLY AMOUNT	SEMI-MONTHLY AMOUNT
1	\$1,037	\$ 241.46	\$ 482.32	\$ 518.50
2	1,390	323.25	646.51	695.00
3	1,744	405.58	811.16	872.00
4	2,097	487.67	975.34	1,048.50
5	2,450	569.76	1,139.53	1,225.00
6	2,803	651.86	1,303.72	1,401.50
7	3,156	733.95	1,467.90	1,578.00
8	3,509	816.04	1,632.09	1,754.50
Additional members	+ \$354	+ \$82.32	+ \$164.65	+ \$177.00

# INTERIM REPORTING

ALL HOUSEHOLDS MUST REPORT CHANGES LISTED ABOVE BUT NOT ALL HOUSEHOLDS ARE SUBJECT TO FILING AN INTERIM REPORT. HOUSEHOLDS MUST SUBMIT AN INTERIM REPORT BY THE 5<sup>TH</sup> OF THE 6<sup>TH</sup> MONTH OF A 12-MONTH CERTIFICATION PERIOD OR BY THE 5<sup>TH</sup> OF THE 11<sup>TH</sup> MONTH OF A 24-MONTH CERTIFICATION PERIOD.

## HOUSEHOLDS EXEMPTED FROM INTERIM REPORTING:

- UNIT WHERE:
  - ALL ADULTS ARE ELDERLY OR DISABLED
  - THERE IS NO EARNED INCOME
  - THE CERTIFICATION PERIOD IS 12 MONTHS OR LESS
- EVERYONE IS HOMELESS
- AN ADULT MEMBER IS A MIGRANT OR SEASONAL FARM WORKER
- A MEMBER IS RECEIVING TIME-LIMITED Y1 OR Y2 BENEFITS AND MONTHS CODED AS E9.
- RECEIVING TRANSITIONAL FOOD STAMP BENEFITS BECAUSE TANF CASE CLOSED.

## HOUSEHOLD RESPONSIBILITIES:

- SUBMIT COMPLETED REPORT TIMELY
- VERIFY EARNED INCOME
- VERIFY CHANGED UNEARNED INCOME, SHELTER, MEDICAL, SUPPORT, RESOURCES ADDRESS

## LOCAL AGENCY RESPONSIBILITIES:

- REVIEW RETURN REPORTS
- ACT ON REPORTED CHANGES AND ADJUST BENEFITS
- SEND A NEW FORM OR COPY OF INCOMPLETE FORM
- REINSTATE CASE
- CLOSE CASE BASED ON NEW INFORMATION
- LEAVE CASE SUSPENDED FOR AUTOMATIC CLOSURE AT MONTH 7 OR MONTH 13 END

# TRANSITIONAL BENEFITS

## TRANSITIONAL BENEFITS

HOUSEHOLDS WILL GET FIVE MONTHS OF FS BENEFITS WHEN THE TANF CASE CLOSES

## TRANSITIONAL BENEFITS APPLY WHEN:

- TANF CLOSES FOR REASONS OTHER THAN BECAUSE OF SANCTIONS OR NONCOMPLIANCE
- THERE IS AN ACTIVE FOOD STAMP CASE
- AT LEAST ONE FOOD STAMP HOUSEHOLD MEMBER RECEIVED BENEFITS FROM THE TANF CASE THAT CLOSED

## ADVANTAGES OF TRANSITIONAL BENEFITS:

- HH GETS FIVE MONTHS OF UNCHANGED BENEFITS
- HH ONLY REQUIRED TO REPORT ADDRESS CHANGES
- BENEFITS CALCULATED WITHOUT NEW/CHANGED INFORMATION AND WITHOUT TANF INCOME
- HH IS EXEMPT FROM INTERIM REPORTING

## PROCEDURES

- CLOSE TANF
  - CANNOT BE SUSPENDED CASE
  - CANNOT BE CLOSED BECAUSE OF NONCOMPLIANCE
  - CANNOT BE CLOSED BECAUSE HOUSEHOLD FAILED TO FILE REVIEW
  - CANNOT BE CLOSED BECAUSE OF A TANF SANCTION
  - CANNOT BE CLOSED BECAUSE TANF APPROVED IN ERROR
  - CANNOT BE CLOSED BECAUSE ALL ELIGIBLE CHILDREN HAVE BEEN REMOVED FOR CPS INVESTIGATION
- DETERMINE ENTITLEMENT TO TRANSITIONAL BENEFITS
  - HH CANNOT BE DISQUALIFIED OR SANCTIONED FOR FOOD STAMPS
- CONVERT FOOD STAMP CASE
  - CONVERT UNLESS HH CHOOSES TO STAY IN REGULAR PROGRAM BEFORE THE EFFECTIVE DATE
- CALCULATE THE FOOD STAMP ALLOTMENT
  - REMOVE THE TANF AND TANF MATCH PAYMENT INCOME
  - IGNORE ANY CHANGED ELEMENTS THAT OCCURRED IN THE MONTH OF THE TANF CLOSURE
  - APPLY OVERRIDE REASON FTB IF NECESSARY TO AVOID CHANGES TO THE ALLOTMENT
  - ADJUST FOOD STAMP ALLOTMENT ONLY TO REMOVE A HH MEMBER AND RELATED INCOME TO AVOID DUPLICATE PARTICIPATION
- ADJUST OR ASSIGN CERTIFICATION PERIOD
  - SHORTEN OR LENGTHEN CERTIFICATION PERIOD TO FIVE MONTHS
  - ASSIGN A FIVE-MONTH CERTIFICATION PERIOD IF AT RECERTIFICATION
- NOTIFY HOUSEHOLD
  - SEND NOTICE OF ACTION AT CONVERSION
  - SEND NOTICE OF EXPIRATION TIMELY AT THE END OF THE TRANSITIONAL BENEFITS PERIOD
  - SEND ADEQUATE NOTICE IF HH BECOMES INELIGIBLE FOR TRANSITIONAL BENEFITS SUCH AS WHEN THE HH REAPPLIES FOR TANF
  - NO NOTICE REQUIRED IF HH ASKS TO END TRANSITIONAL BENEFITS ONCE IT STARTS OR IF TANF CLOSURE IS RESCINDED

# NOTICES

ALLOW **TWO** MAIL DAYS, NOT COUNTING THE DAY THE NOTICE IS MAILED.

## 1. **ADEQUATE NOTICE**

\* PART XIV.C

MUST BE PROVIDED BY THE TIME THE CHANGED BENEFITS ARE RECEIVED OR, IF THE BENEFITS ARE TERMINATED, BY THE TIME THE BENEFITS WOULD HAVE BEEN RECEIVED.

### **ADEQUATE NOTICE NECESSARY**

- CERTAIN MASS CHANGES (**XIV.A.4**)
- HH SIGNS A WAIVER TO AN ADVANCE NOTICE TO AVOID AN OVER-ISSUANCE
- HH IS CONVERTED FROM CASH/COUPON REPAYMENT TO BENEFIT REDUCTION (**XVII.F**)
- BENEFIT REDUCTION IS INVOKED (**XVII.F**)
- LOSS OF CERTIFICATION BY DRUG/ALCOHOL PROGRAM OR GROUP LIVING ARRANGEMENT
- HH MEMBER IS DISQUALIFIED FOR FRAUD OR HH BENEFITS ARE REDUCED/TERMINATED FOR FRAUD
- HH WILL NOT RESIDE IN THE LOCALITY ON THE 1ST DAY OF THE NEXT MONTH AND AGENCY DOES NOT RETAIN THE CASE (**XIV.A.7**) OR TRANSFER RECORD (**XIV.A.8**)
- HH'S ADDRESS IS UNKNOWN, POST OFFICE HAS RETURNED THE MAIL AND INDICATED NO KNOWN FORWARDING ADDRESS
- BENEFITS OR ELIGIBILITY AFFECTED AS A RESULT OF INFORMATION ON THE INTERIM REPORT
- HH BECOMES INELIGIBLE FOR TRANSITIONAL BENEFITS

## 2. **ADVANCE NOTICE**

\* PART XIV.B

MUST BE PROVIDED PRIOR TO REDUCING, SUSPENDING FOR ONE MONTH, OR TERMINATING BENEFITS. ADVANCE NOTICE PERIOD IS 10 DAYS AND BEGINS THE DAY FOLLOWING THE DATE THE NOTICE IS GIVEN OR MAILED TO THE HH. THE NOTICE OF ACTION CAN BE USED UNLESS BENEFITS IN BOTH TANF AND FOOD STAMPS ARE BEING REDUCED OR TERMINATED SIMULTANEOUSLY.

## 3. **NOTICE OF EXPIRATION**

\* PART IV.C.1

MUST BE PROVIDED PRIOR TO THE CERTIFICATION PERIOD ENDING. MUST BE RECEIVED DURING THE NEXT TO THE LAST MONTH OF THE CURRENT CERTIFICATION PERIOD.

## 4. **NOTICE OF ACTION AND EXPIRATION**

MUST BE GIVEN/MAILED AT CERTIFICATION IF THE HH IS CERTIFIED FOR ONE MONTH ONLY OR CERTIFIED IN THE LAST MONTH OF ELIGIBILITY.

# NOTICES (CONTINUED)

## 5. NEITHER ADEQUATE NOR ADVANCE NOTICE REQUIRED \* PART XIV.B

### NOTICE NOT REQUIRED

- ALL HH MEMBERS HAVE DIED
- HH HAS MOVED FROM THE LOCALITY EXCEPT WHEN AGENCY KEEPS CASE OPEN (XIV.A.7) OR TRANSFERS CASE (XIV.A.8)
- RESTORATION IS COMPLETED; PREVIOUS NOTICE GIVEN
- ALLOTMENT FLUCTUATES MONTHLY; PREVIOUS NOTICE GIVEN AT CERTIFICATION
- ALLOTMENT REDUCED BECAUSE SIMULTANEOUS TANF/GR APPLICATION APPROVED; PREVIOUS NOTICE GIVEN AT CERTIFICATION
- EXPEDITED ALLOTMENT REDUCED/TERMINATED WHEN POSTPONED VERIFICATIONS RECEIVED/NOT PROVIDED; PREVIOUS NOTICE GIVEN
- ALLOTMENT CHANGED BACK WHEN VERIFICATIONS NOT PROVIDED; PREVIOUS NOTICE GIVEN
- ALL HH MEMBERS MOVED INTO AN INSTITUTION (VII.C.1)
- HH REQUESTS IN WRITING OR IN PRESENCE OF ELIGIBILITY WORKER THAT ITS CASE BE CLOSED OR REQUESTS TO END TRANSITIONAL BENEFITS
- HH FAILS TO RETURN A COMPLETED INTERIM REPORT AFTER AGENCY MAILES INTERIM REPORT FORM – REQUEST FOR ACTION AND INTERIM REPORT COPY

**NOTE:** IF A PREVIOUS NOTICE WAS REQUIRED BUT NEVER GIVEN, AN ADVANCE NOTICE IS NOW REQUIRED.

# DISAGREEMENT WITH A QC ERROR FINDINGS REPORT

## RESPONDING TO A QC ERROR FINDINGS REPORT

- AGENCY RECEIVES A CONCURRENCE MEMO ALONG WITH THE QC ERROR FINDING REPORT.
- AGENCY RESPONDS BY INDICATING ON THE CONCURRENCE MEMO THEIR AGREEMENT OR DISAGREEMENT WITH THE QC ERROR FINDINGS REPORT AND RETURNING THE MEMO TO THE REGIONAL QC SUPERVISOR.
- AGENCY MUST INCLUDE WITH THE MEMO WRITTEN EVIDENCE TO SUPPORT THE DISAGREEMENT.

## TIME FRAME FOR RESPONDING

- AGENCY HAS 7 WORK DAYS FROM THE POST MARK DATE OF THE CONCURRENCE MEMO TO RESPOND. THE CONCURRENCE MEMO MUST BE RECEIVED AT THE REGIONAL QC OFFICE BY THE END OF THE 7<sup>TH</sup> WORK DAY.
- IF ADDITIONAL TIME IS NEEDED, THE AGENCY MUST CONTACT THE REGIONAL QC SUPERVISOR PRIOR TO THE END OF THE 7<sup>TH</sup> WORK DAY AND REQUEST AN EXTENSION.
- IF AN AGENCY DOES NOT RESPOND TIMELY, THE QC ERROR FINDING WILL “STAND”.

## RESOLUTION OF THE DISAGREEMENT

- THE FIRST ATTEMPT AT RESOLUTION SHALL BE A REVIEW OF THE WRITTEN EVIDENCE BY THE REGIONAL QC SUPERVISOR. FREQUENTLY, THE QC SUPERVISOR WILL TELEPHONE THE AGENCY PROGRAM SUPERVISOR FOR DISCUSSION OR CLARIFICATION.
- IF RESOLUTION IS NOT REACHED AT THIS LEVEL, THE REGIONAL QC SUPERVISOR WILL SET UP A CONFERENCE WITHIN 5 WORK DAYS FROM THE DATE THE CONCURRENCE MEMO WAS RECEIVED AT THE REGIONAL OFFICE. THIS CONFERENCE NORMALLY WILL INCLUDE AGENCY REPRESENTATIVE(S), THE REGIONAL QC SUPERVISOR, THE QC REVIEWER, AND THE REGIONAL PROGRAM COORDINATOR (“SPECIALIST”).
- IF RESOLUTION IS NOT REACHED AT THIS CONFERENCE, THE AGENCY MAY REQUEST THE STATE QC MANAGER TO REVIEW THE ERROR FINDING. THIS REQUEST MUST BE IN WRITING TOGETHER WITH ALL EVIDENCE THE AGENCY WANTS CONSIDERED AND MADE WITHIN 3 WORK DAYS FROM THE CONFERENCE DATE. OTHERWISE, THE QC FINDING WILL STAND.
- THE DECISION OF THE STATE QC MANAGER IS FINAL.

# COMPUTER ACCESS PARAMETER STRINGS

## MSI INQUIRY

LOCATE THE CURSOR BESIDE THE DESIRED SELECTION ON THE MSI CLIENT SEARCH MENU AND XMIT

TO USE ONE OF THE "QUICK ACCESS" METHODS, LOCATE THE CURSOR IN THE UPPER LEFT HAND CORNER OF THE SCREEN BY PRESSING "HOME". THEN, ENTER THE DESIRED PARAMETER STRING

## MAPPER I INQUIRY: FOOD STAMP PENDING REPORT, APPTRACK

FOLLOW THE INSTRUCTIONS ON THE MAPPER SIGN-ON SCREEN

### 1. FOOD STAMP PENDING REPORT

ENTER J FVACIS, 1, FVACIS

ENTER FSPENDING

### 2. APPTRACK

ENTER J FVACIS, 1, FVACIS

ENTER FSAPPTRK